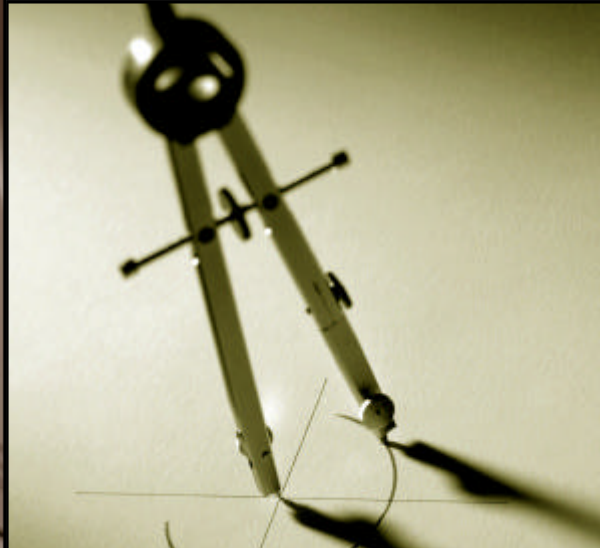
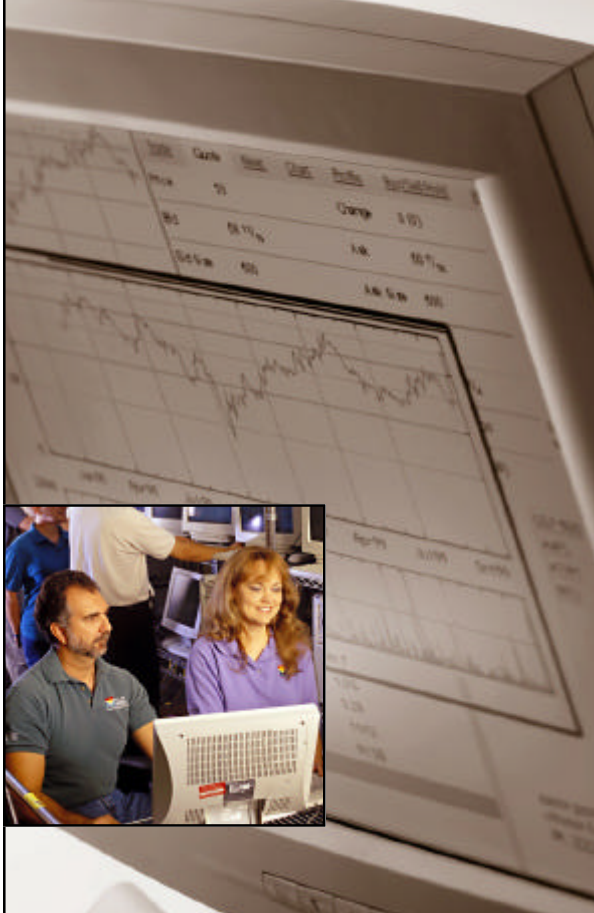


# Performance and Financial Report



June 2003  
City Manager's Office

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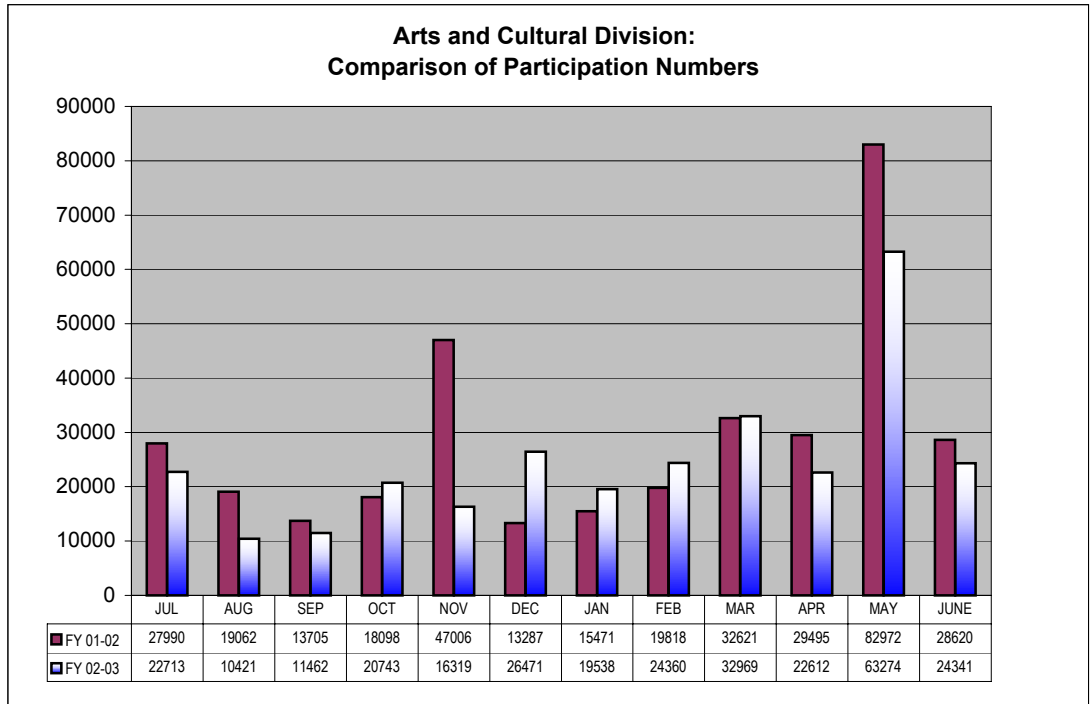
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## ARTS AND CULTURAL DIVISION

| PROGRAM DESCRIPTION   | KEY SERVICES  |
|---|---|
| <p><i>It is the mission of the Arts and Cultural Division to provide quality cultural experiences and resources to a diverse public through outstanding facilities and engaging programs.</i></p> | <p><i>The Arts and Cultural Division encompasses the Arizona Museum for Youth, Mesa Southwest Museum, Serrine House, existing MAC, new Mesa Arts Center (under construction), and Public Art Program. Staff design, develop and present visual and performing arts, programs, and services, as well as collect, preserve, research and interpret the natural history of the Southwest for a diverse public.</i></p> |
| <p><b>CONTACT:</b> Gerry Fathauer, Director, Arts and Cultural Division, (480) 644-3231, gerry.fathauer@cityofmesa.org</p>  |   |

| OVERVIEW  |
|---|
| <b>PERIOD RESULTS</b>   |
| <p><i>This chart represents a fiscal comparison by month of the consolidated participation figures for the Division. Reduced participation numbers are due in part to construction at the Arizona Museum for Youth and budget reductions throughout the Division that resulted in fewer exhibits and program offerings. Division year-to-date participation decreased by ~15%: from 348,145 in FY 01-02 to 295,223 in FY 02-03.</i></p> |



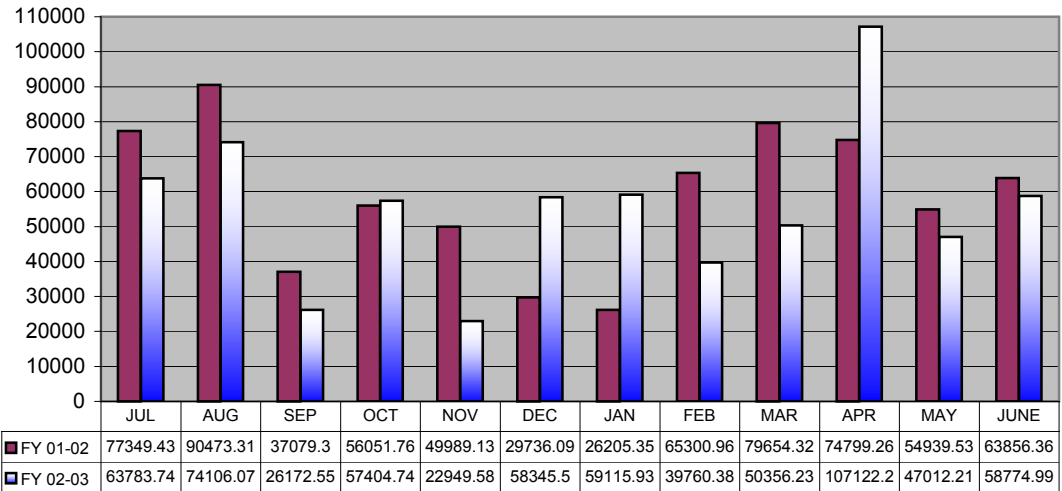
| PERFORMANCE MEASURE TYPE                   |
|--|
| Outcome <input type="checkbox"/>           |
| Quality <input type="checkbox"/>           |
| Efficiency <input type="checkbox"/>        |
| Output <input checked="" type="checkbox"/> |
| Input <input type="checkbox"/>             |

NOTES: Data source is the Monthly Division Performance Report.

**OVERVIEW****PERIOD RESULTS**

Revenue figures for the Division vary month to month due to the fluctuation of program and exhibit schedules and registration dates. The overall, year-to-date decrease in revenue is primarily due to budget reductions that resulted in fewer exhibits and programs being offered and construction inconveniences for the Arizona Museum for Youth during their expansion period. Division year-to-date revenue decreased by ~6%: from \$705,435 in FY 01-02 to \$664,904 in FY 02-03.

**Arts and Cultural Division:  
Comparison of Revenues by Month for FY 01-02 and FY 02-03**

**PERFORMANCE MEASURE TYPE**

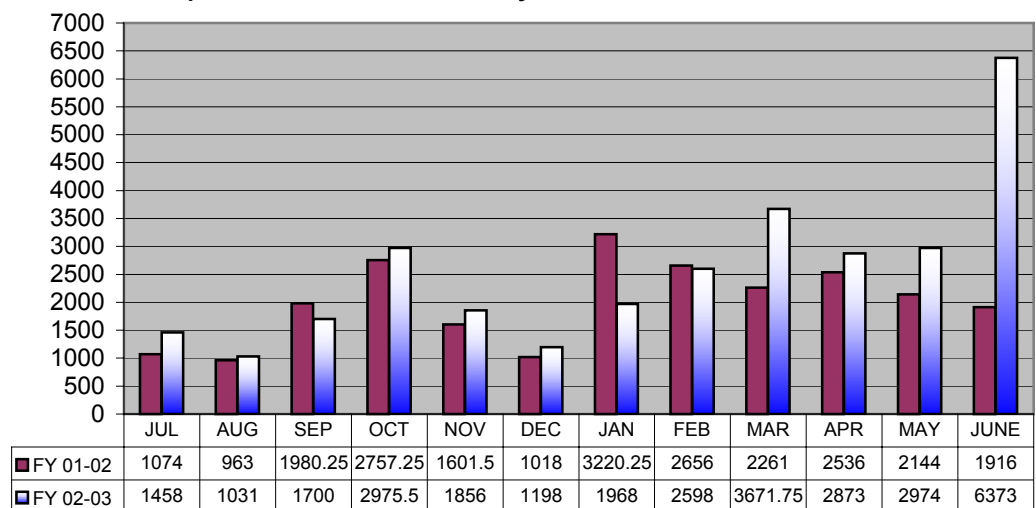
Outcome ☐  
 Quality ☐  
 Efficiency ☐  
 Output ☒  
 Input ☐

NOTES: Data source is the Monthly Division Performance Report.

**OVERVIEW****PERIOD RESULTS**

Our facilities continue to receive highly valued volunteer assistance from individuals throughout the community. This chart shows a monthly comparison of volunteer hours donated during FY 01-02 and FY 02-03. We truly value our volunteers and the time they commit to improving our customers' experiences. Division year-to-date volunteer hours increased by ~27%: from 24,127 in FY 01-02 to 30,676 in FY 02-03.

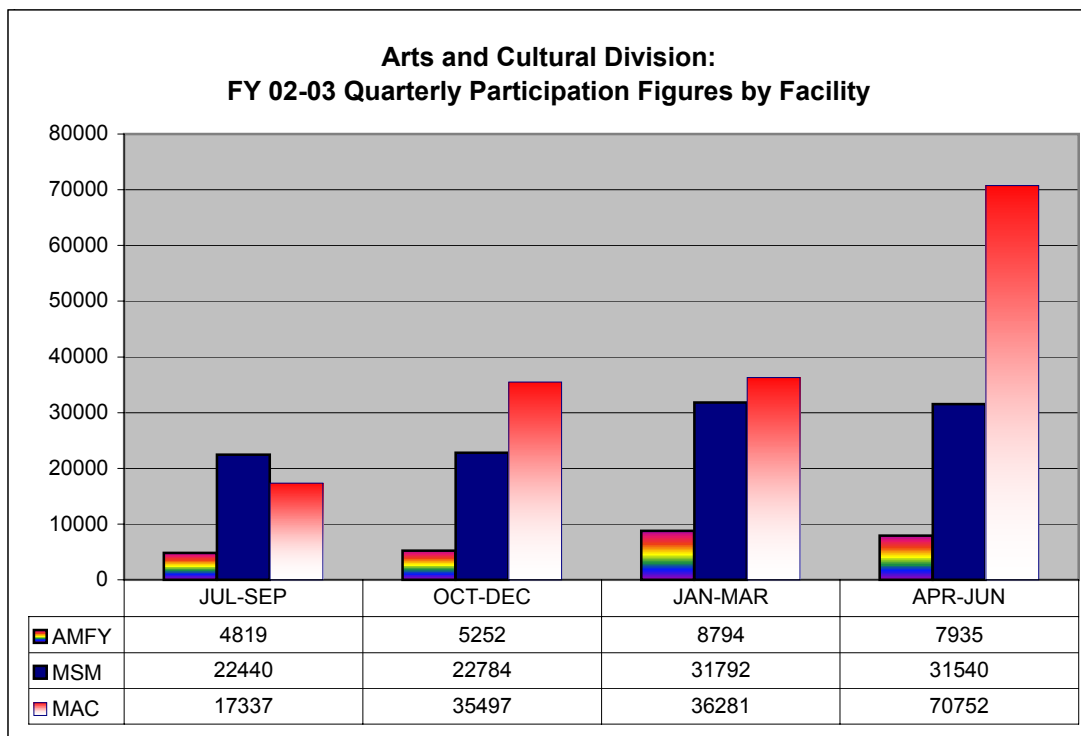
**Arts and Cultural Division:  
Comparison of Volunteer Hours by Month for FY 01-02 and FY 02-03**

**PERFORMANCE MEASURE TYPE**

Outcome ☐  
 Quality ☐  
 Efficiency ☐  
 Output ☐  
 Input ☒

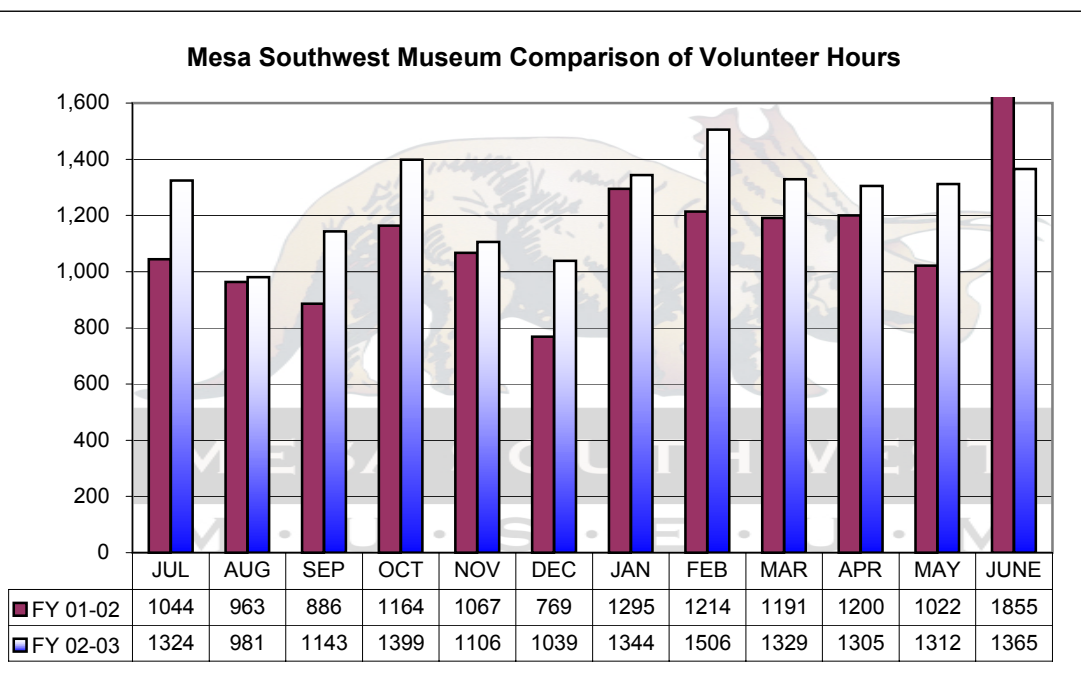
NOTES: Data source is the Monthly Division Performance Report.

| OVERVIEW  |                                     |
|---|-------------------------------------|
| PERIOD RESULTS  |                                     |
| <p>In this era of tight fiscal constraints and construction challenges, our staff continue to produce quality events and programs that attract significant participation by the public. This chart shows the quarterly participation figures per facility during FY 02-03. Division year-to-date participation was 295,223 for FY 02-03: 26,800 for the AMFY, 108,556 for the MSM, and 159,867 for the MAC.</p> |                                     |
| PERFORMANCE MEASURE TYPE  |                                     |
| Outcome   | <input type="checkbox"/>            |
| Quality   | <input type="checkbox"/>            |
| Efficiency  | <input type="checkbox"/>            |
| Output  | <input checked="" type="checkbox"/> |
| Input   | <input type="checkbox"/>            |



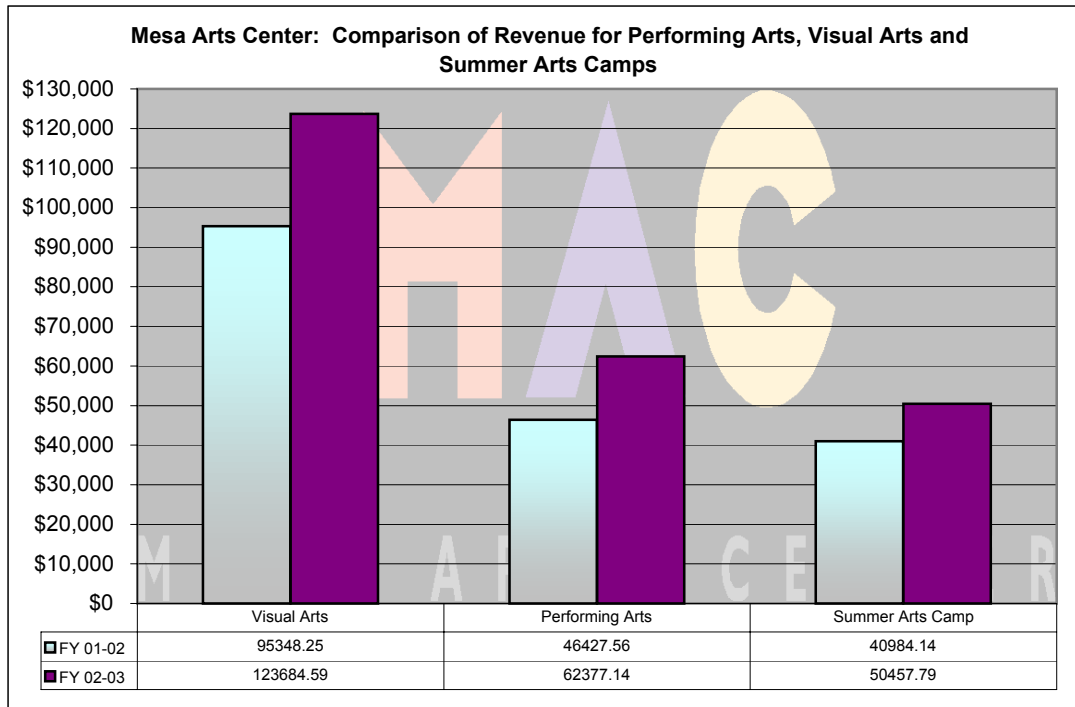
NOTES: Data source is the Monthly Division Performance Report.

| OVERVIEW   |                                     |
|--|-------------------------------------|
| PERIOD RESULTS   |                                     |
| <p>The Mesa Southwest Museum estimates that our volunteers saved the Museum and City approximately \$250,631* in FY 02-03. Our volunteers contributed 15,153 hours of their time and knowledge in FY 02-03, equaling seven and one-quarter full-time employees. Our volunteers help in all aspects of the Museum -- working in the Museum Store, constructing exhibits, monitoring galleries, giving tours and explaining the exhibits, etc. We could not do it without them! Volunteer hours increased by ~11% from 13,670 in FY 01-02 to 15,153 in FY 02-03.</p> |                                     |
| PERFORMANCE MEASURE TYPE   |                                     |
| Outcome  | <input type="checkbox"/>            |
| Quality  | <input type="checkbox"/>            |
| Efficiency   | <input type="checkbox"/>            |
| Output   | <input type="checkbox"/>            |
| Input  | <input checked="" type="checkbox"/> |



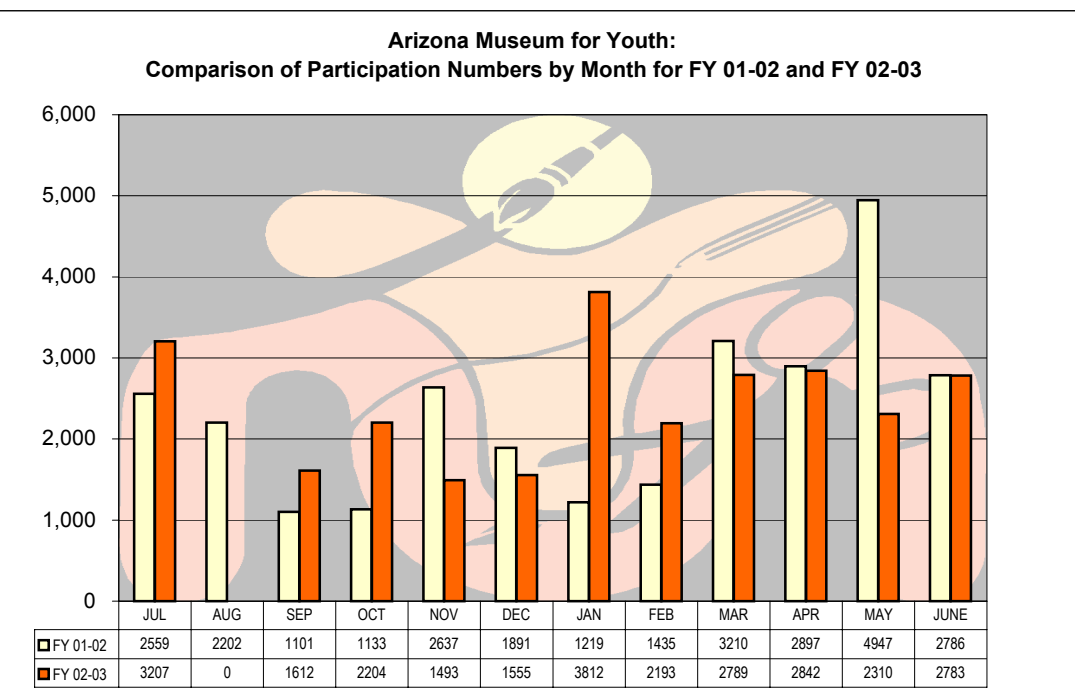
NOTES: Data source is the Monthly Division Performance Report. \*According to the Bureau of Labor Statistics, the dollar value of volunteer time is \$16.54 per hour for 2002. This value is based on the average hourly earnings of all nonagricultural workers in the U.S., ages 21 and older.

| OVERVIEW  |                                     |
|---|-------------------------------------|
| <b>PERIOD RESULTS</b>   |                                     |
| <p>The Mesa Arts Center experienced a strong increase in year-to-date program revenue in visual and performing arts classes (29% and 34%, respectively), and Summer Arts Camp (23%). Total FY 02-03 class revenue was \$236,250, an increase of \$53,760 over FY 01-02. Reasons included a 15% class fee increase approved by City Council for FY 2002-03 and a recession economy that resulted in increased spending on local family activities.</p> |                                     |
| <b>PERFORMANCE MEASURE TYPE</b>   |                                     |
| Outcome   | <input type="checkbox"/>            |
| Quality   | <input type="checkbox"/>            |
| Efficiency  | <input type="checkbox"/>            |
| Output  | <input checked="" type="checkbox"/> |
| Input   | <input type="checkbox"/>            |



NOTES: Data source is the Monthly Division Performance Report. Includes fiscal year-to-date figures for July through June of FY 01-02 and FY 02-03.

| OVERVIEW  |                                     |
|---|-------------------------------------|
| <b>PERIOD RESULTS</b>   |                                     |
| <p>Arizona Musuem for Youth fiscal year participation numbers were down by approximately 4% for FY 02-03. The decrease was mainly due to the transition to temporary office and gallery space as a result of the initiation of the Arizona Museum for Youth expansion project. The museum was closed in August 2002 for relocation to temporary space. Total year-to-date participation decreased by ~ 4%: from 28,017 in FY 01-02 to 26,800 in FY 02-03.</p> |                                     |
| <b>PERFORMANCE MEASURE TYPE</b>   |                                     |
| Outcome   | <input type="checkbox"/>            |
| Quality   | <input checked="" type="checkbox"/> |
| Efficiency  | <input type="checkbox"/>            |
| Output  | <input type="checkbox"/>            |
| Input   | <input type="checkbox"/>            |



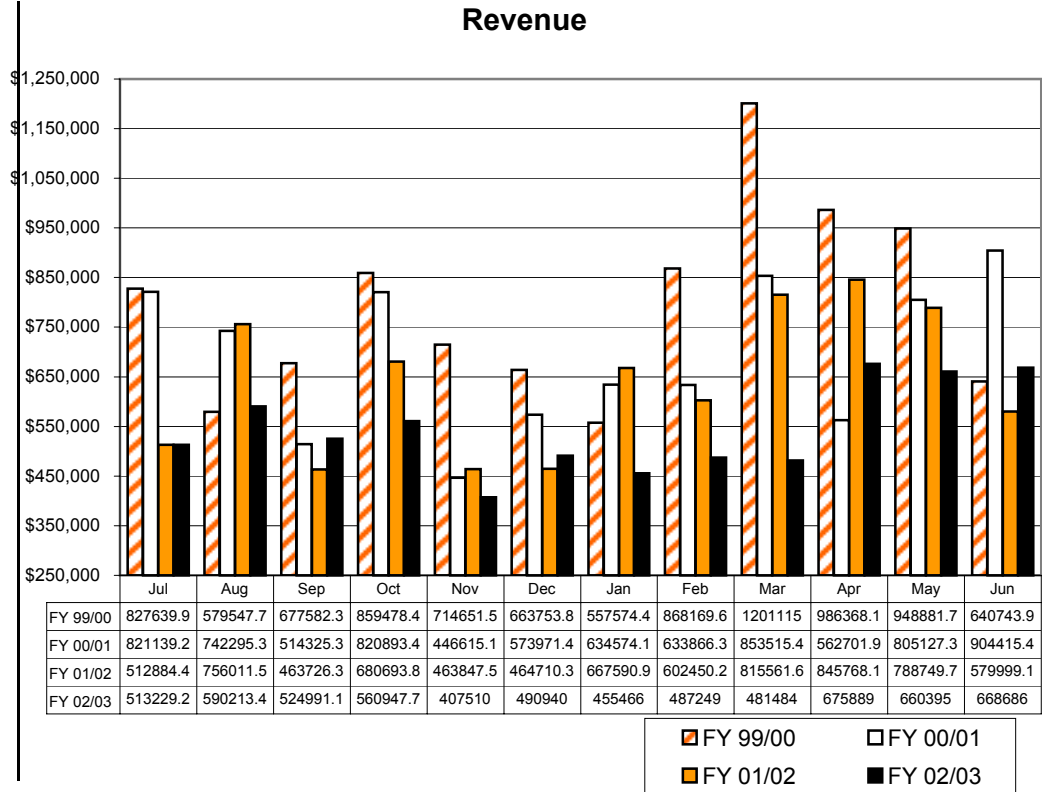
NOTES: Data source is the Monthly Division Performance Report. The Arizona Musuem for Youth currently resides in a small temporary space while construction is underway. We anxiously anticipate reopening our expanded facility in January 2004.

## BUILDING SAFETY DIVISION

| PROGRAM DESCRIPTION   | KEY SERVICES   |
|---|--|
| The Building Safety Division assists in the coordination of the City's land development processes to ensure safe buildings are constructed within the City of Mesa. | We safeguard life, health, property, and the public welfare by regulating the design, construction, quality of material, fire protection, use occupancy, public utilities and location of all buildings, structures, and developments. |
| <b>CONTACT:</b> Kari Kent, Assistant Development Services Manager, 480-644-4567, karolyn_kent@cityofmesa.org  |  |

| OVERVIEW  |
|---|
| <b>PERIOD RESULTS</b>   |
| This chart depicts the monthly revenue figures generated by the issuance of Building Permits. It does not include impact fees.                        |
| Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.) |

| PERFORMANCE MEASURE TYPE                    |
|---|
| Outcome <input checked="" type="checkbox"/> |
| Quality <input type="checkbox"/>            |
| Efficiency <input type="checkbox"/>         |
| Output <input type="checkbox"/>             |
| Input <input type="checkbox"/>              |



**NOTES:** Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.



## OVERVIEW

### PERIOD RESULTS

This chart depicts the monthly revenue figures generated by the issuance of Building Permits. It does not include impact fees.

Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.)

### PERFORMANCE MEASURE TYPE

Outcome ☐

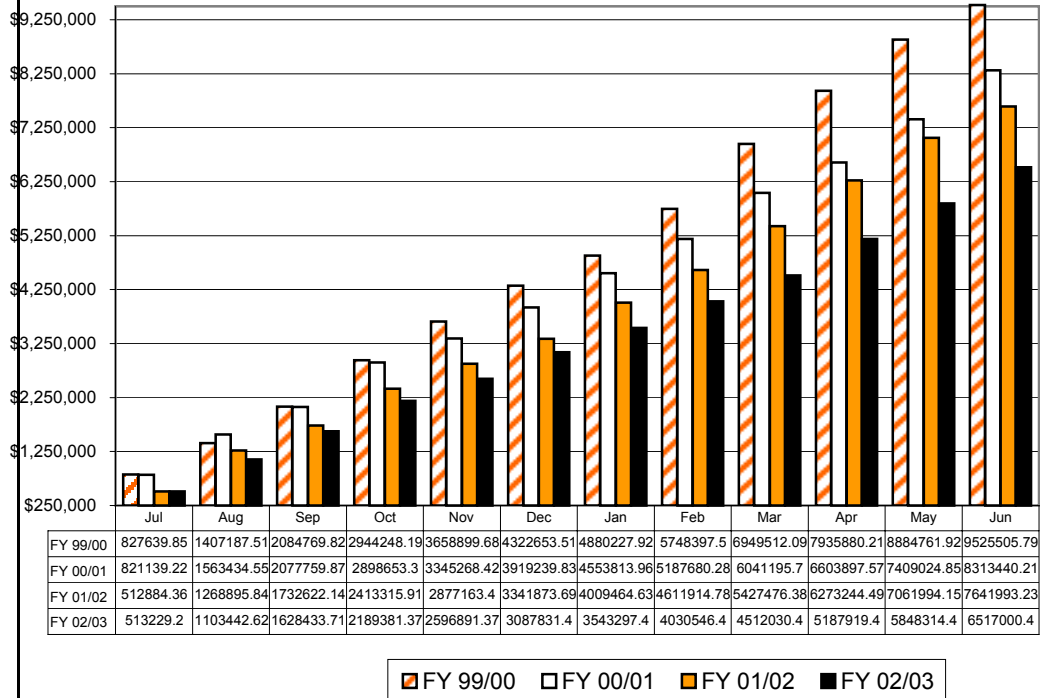
Quality ☐

Efficiency ☐

Output ☒

Input ☐

## Accumulative Year to Date Revenue



NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

## OVERVIEW

### PERIOD RESULTS

This chart depicts the volume of Building Permits issued monthly.

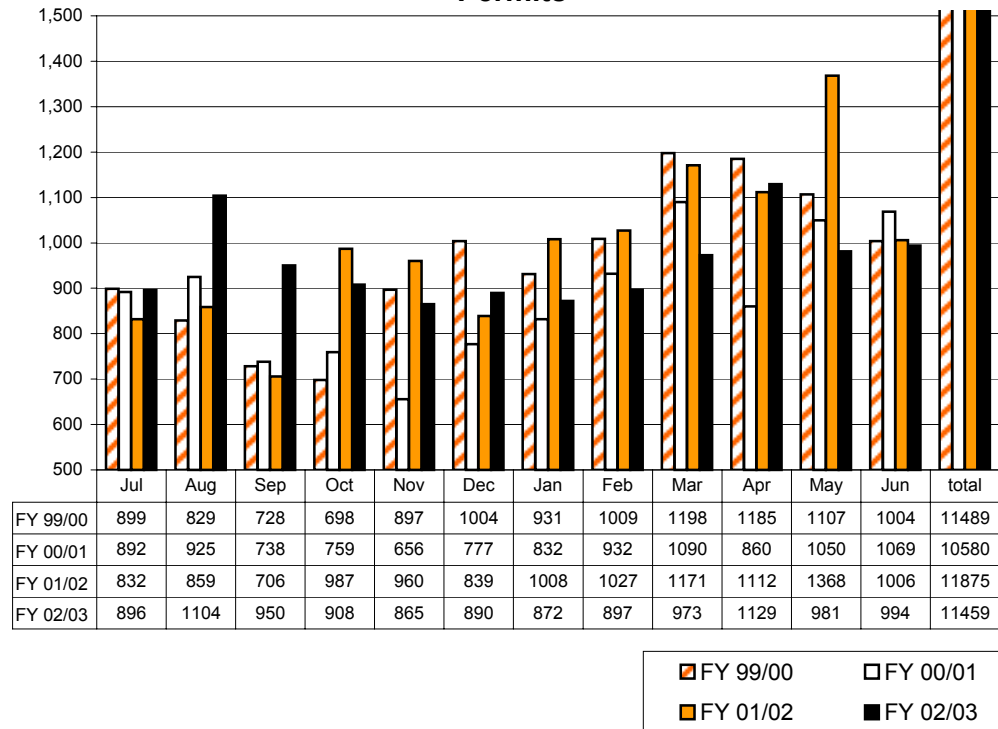
It does not reflect the volume of Right-of-Way Permits issued monthly.

Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.).

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input checked="" type="checkbox"/> |

## Permits



NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

## OVERVIEW

### PERIOD RESULTS

This chart depicts the volume of Building Permits issued monthly.

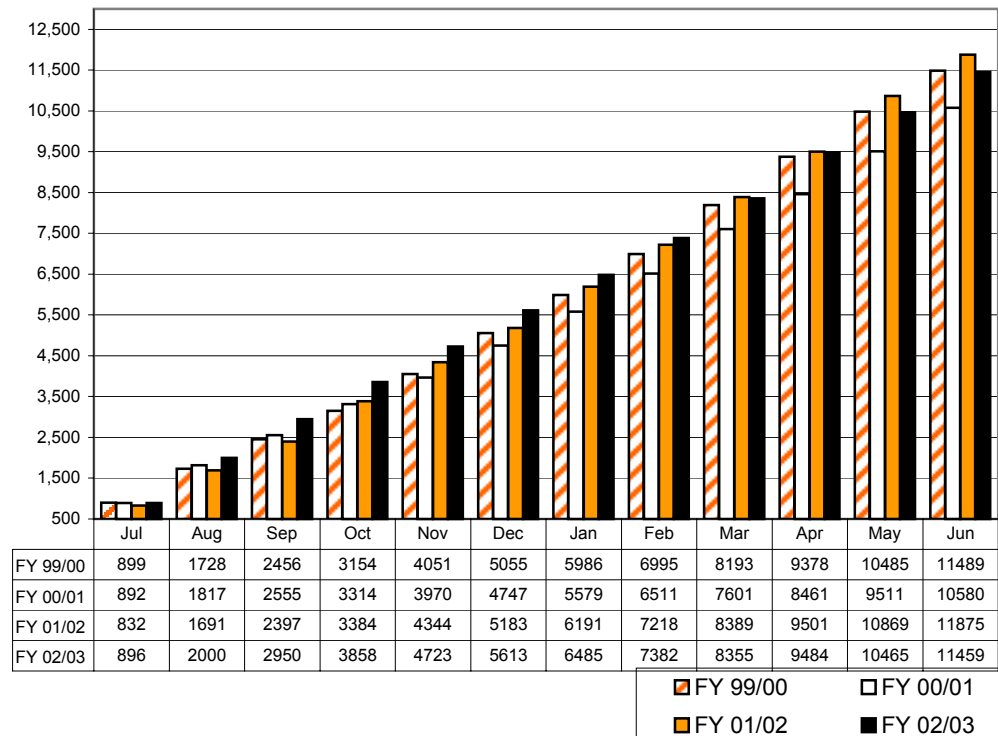
It does not reflect the volume of Right-of-Way Permits issued monthly.

Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.).

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input checked="" type="checkbox"/> |

## Accumulative Year to Date Permits



NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

## OVERVIEW

### PERIOD RESULTS

This chart compares monthly Inspection Stops for Fiscal Years 1999-2003.

An "Inspection Stop" is work performed at a single location. Multiple inspections may be performed at each stop.

### PERFORMANCE MEASURE TYPE

Outcome ☐

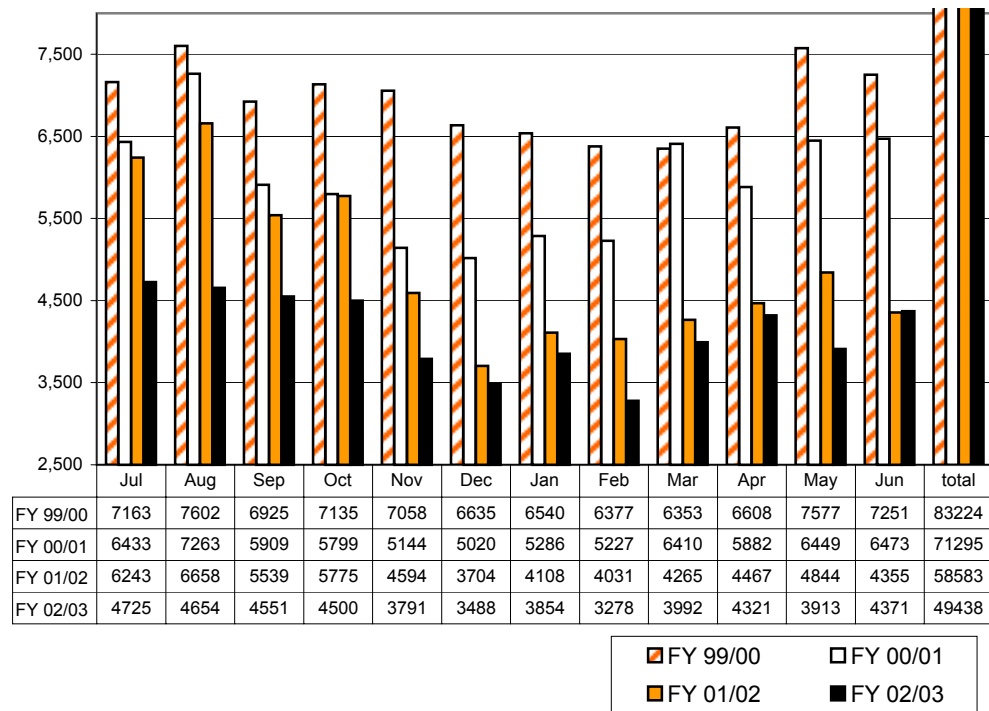
Quality ☐

Efficiency ☐

Output ☐

Input ☒

## Inspection Stops



NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

## OVERVIEW

### PERIOD RESULTS

This chart shows the accumulative year to date Inspection Stops for Fiscal Years 1999-2003.

An "Inspection Stop" is work performed at a single location. Multiple inspections may be performed at each stop.

### PERFORMANCE MEASURE TYPE

Outcome ☐

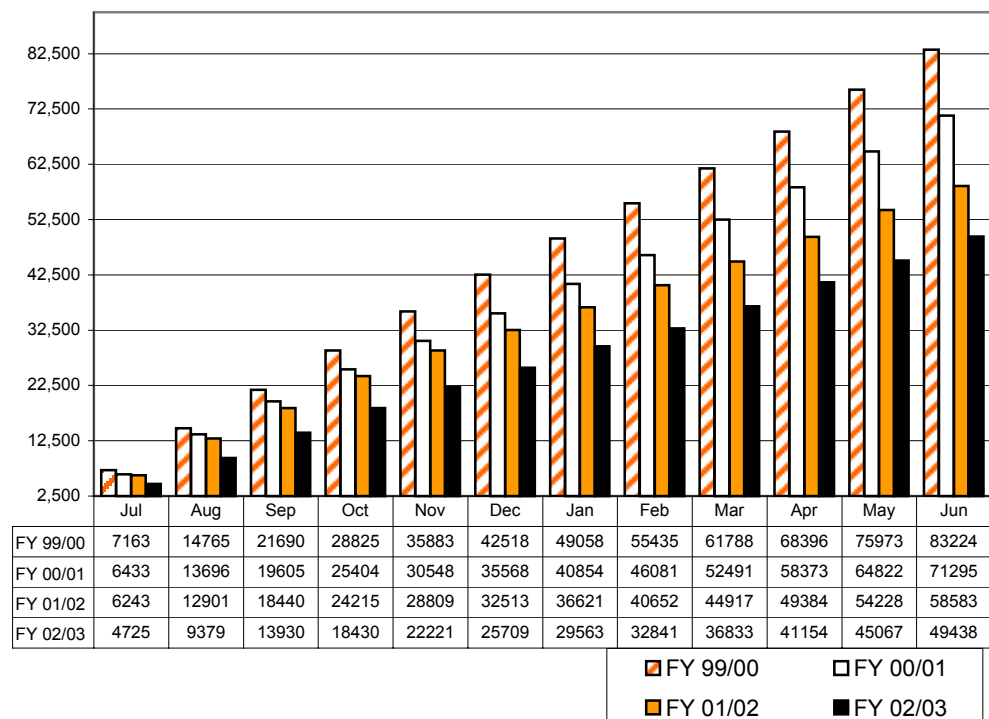
Quality ☐

Efficiency ☐

Output ☐

Input ☒

## Accumulative Year to Date Inspection Stops



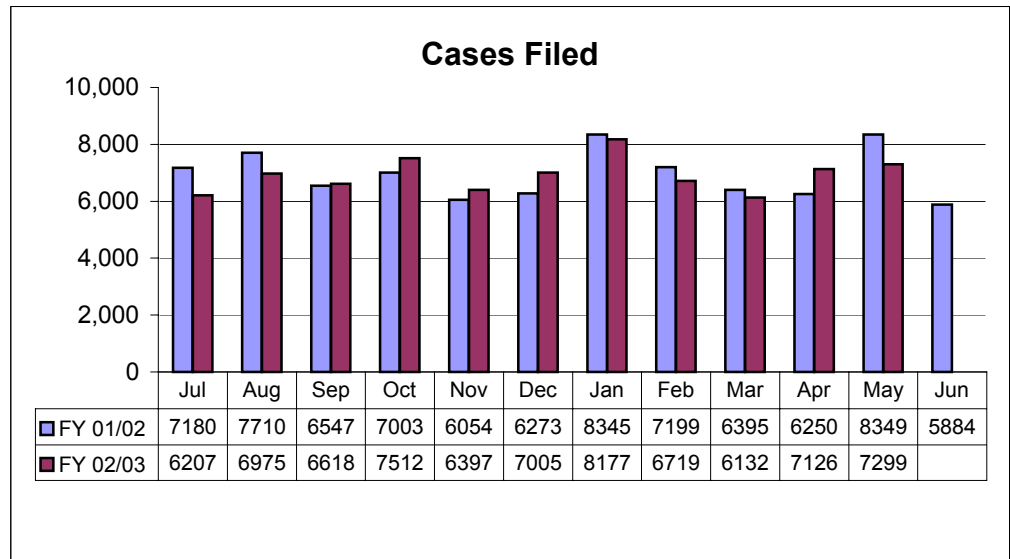
NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

# MUNICIPAL COURT

| PROGRAM DESCRIPTION   | KEY SERVICES  |
|---|---|
| As the Judicial Branch of Government, it is the Court's mission to administer fair and impartial justice. The court is committed to providing efficient, accurate, consistent, and accessible services. | Adjudication of criminal, misdemeanor traffic, civil traffic, parking, vicious animal, and disputed property complaints as well as Petitions for Protection Orders. |
| <b>CONTACT:</b> Kathy Barrett, Court Administrator 480-644-3030 Kathryn.Barrett@cityofmesa.org  |   |

| OVERVIEW   |
|--|
| <b>PERIOD RESULTS</b>  |
| The Mesa Police Department, the Mesa City Prosecutor, and other police agencies file complaints with the court. While total cases filed this fiscal year through May are down 1.47%, that includes: a 4.5% decrease in civil traffic cases; a 7% increase in DUI cases; an 11.6% increase in criminal cases and a 13.4% increase in misdemeanor traffic cases. |

| PERFORMANCE MEASURE TYPE                  |
|---|
| Outcome <input type="checkbox"/>          |
| Quality <input type="checkbox"/>          |
| Efficiency <input type="checkbox"/>       |
| Output <input type="checkbox"/>           |
| Input <input checked="" type="checkbox"/> |



NOTES: Data reflects the total of all cases filed - Criminal, Misdemeanor Traffic, Civil Traffic, Parking, Vicious Animal, Disputed Property and Petitions for Protection Orders.

## OVERVIEW

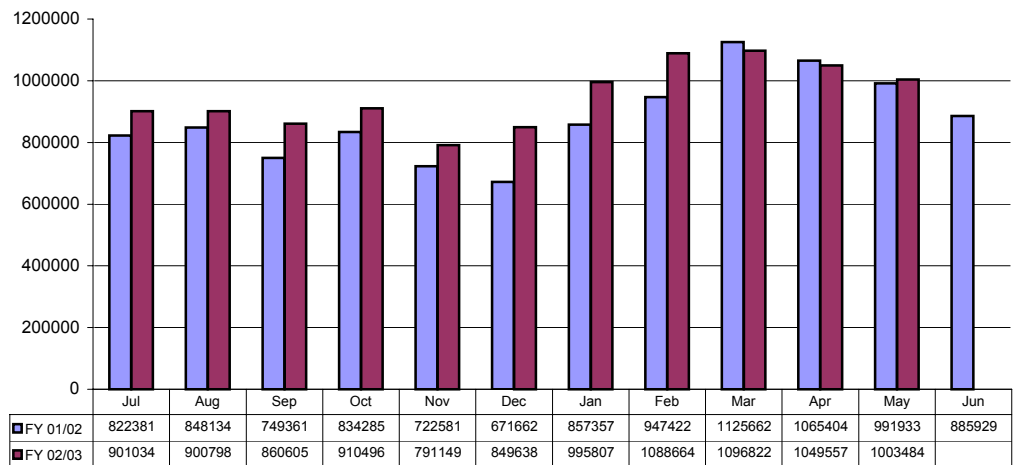
### PERIOD RESULTS

*Collections this fiscal year through May increased 8.4% over last year. The increase is a direct result of the combined efforts of the Court's Collection Division staff, timely notification to MVD of license suspensions, collection agency activities, the state tax intercept program, and the police department warrant detail. ISD staff and their technical skills played an integral role in these accomplishments.*

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input checked="" type="checkbox"/> |
| Input      | <input type="checkbox"/>            |

## Fines and Fees Collected



NOTES: This amount includes fines and fees, restitution, and the 80% penalty assessment as required by state statute.

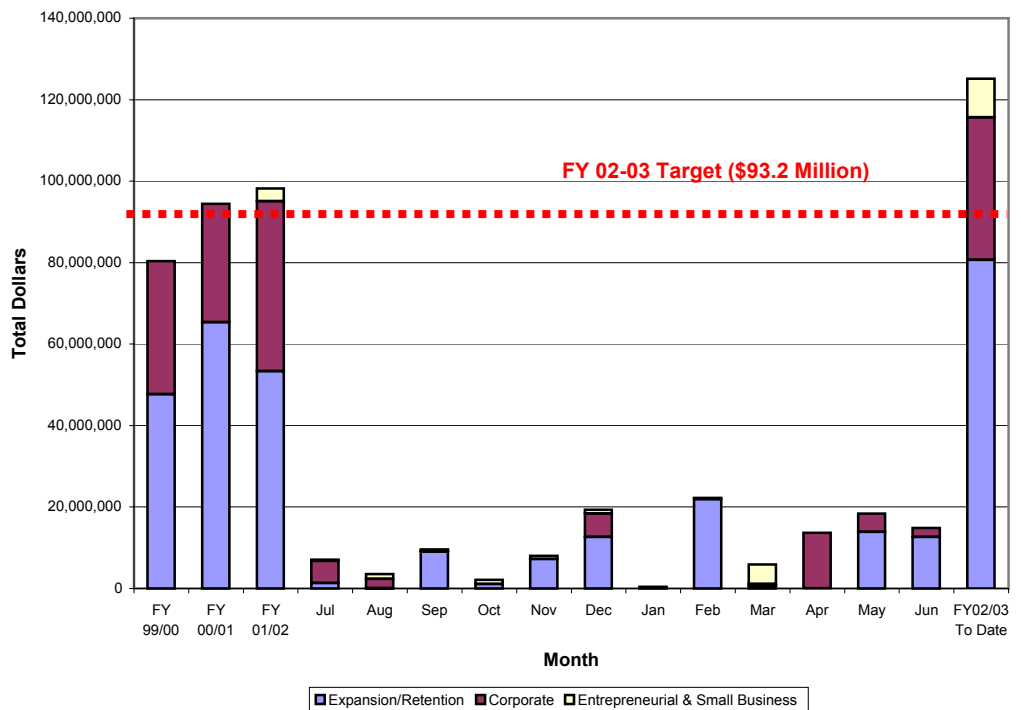
## ECONOMIC DEVELOPMENT

| PROGRAM DESCRIPTION   | KEY SERVICES   |
|---|--|
| The City of Mesa's Office of Economic Development actively promotes and preserves the economic strength of the City to ensure that Mesa is the preferred location for new, existing, and expanding organizations. | Economic Development serves as a vital link for Mesa's multi-faceted business community. We provide information and direct assistance to help businesses plan for success. |
| <b>CONTACT:</b> Richard Mulligan, Economic Development Director, 480-644-2398, richard.mulligan@cityofmesa.org  |  |

| OVERVIEW  |
|---|
| <b>PERIOD RESULTS</b>   |
| <p>This chart depicts the monthly and year-to-date figures as well as the annual target for Annual Payroll generated for projects assisted by the Office of Economic Development. Year end we exceeded our annual target of \$93.2 million. The average salaries of the jobs that have been recruited and retained are above our overall target of \$37,000, at \$42,089.</p> |

| PERFORMANCE MEASURE TYPE                    |
|---|
| Outcome <input checked="" type="checkbox"/> |
| Quality <input type="checkbox"/>            |
| Efficiency <input type="checkbox"/>         |
| Output <input type="checkbox"/>             |
| Input <input type="checkbox"/>              |

### Annual Payroll Generated



**NOTES:** Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

## OVERVIEW

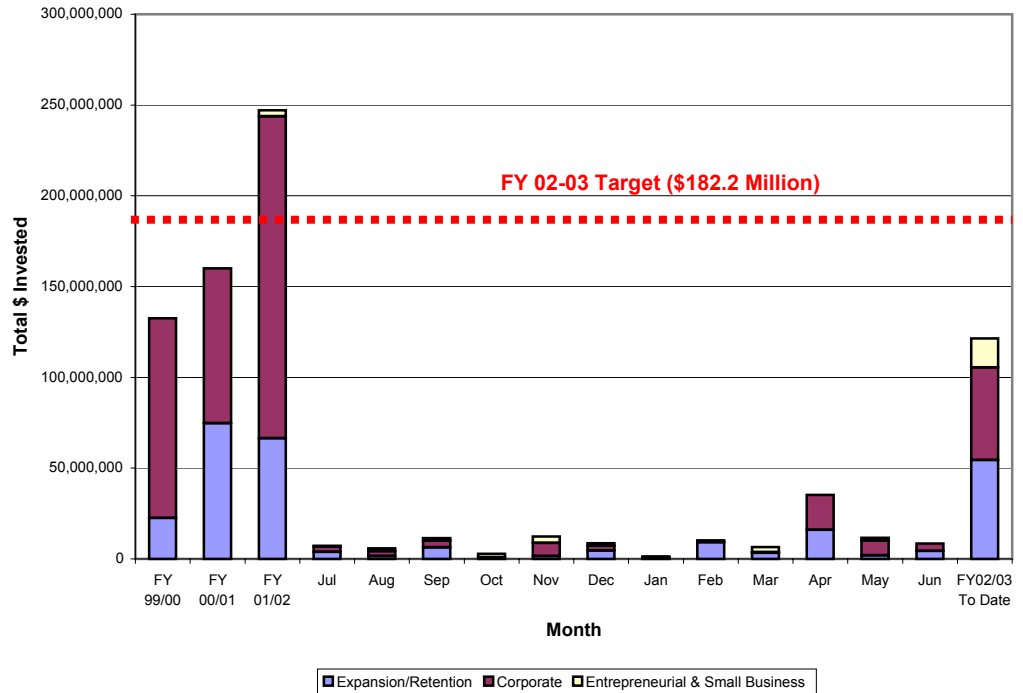
### PERIOD RESULTS

This chart depicts the historical annual, monthly and year-to-date figures as well as the annual target for Capital Investment generated for the projects assisted by the Office of Economic Development. Year end we did not meet the annual target of \$182.2 million. This is consistent with national economic conditions, where there has been a significant decrease in business capital investment.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input checked="" type="checkbox"/> |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input type="checkbox"/>            |

## Capital Investment



NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

## OVERVIEW

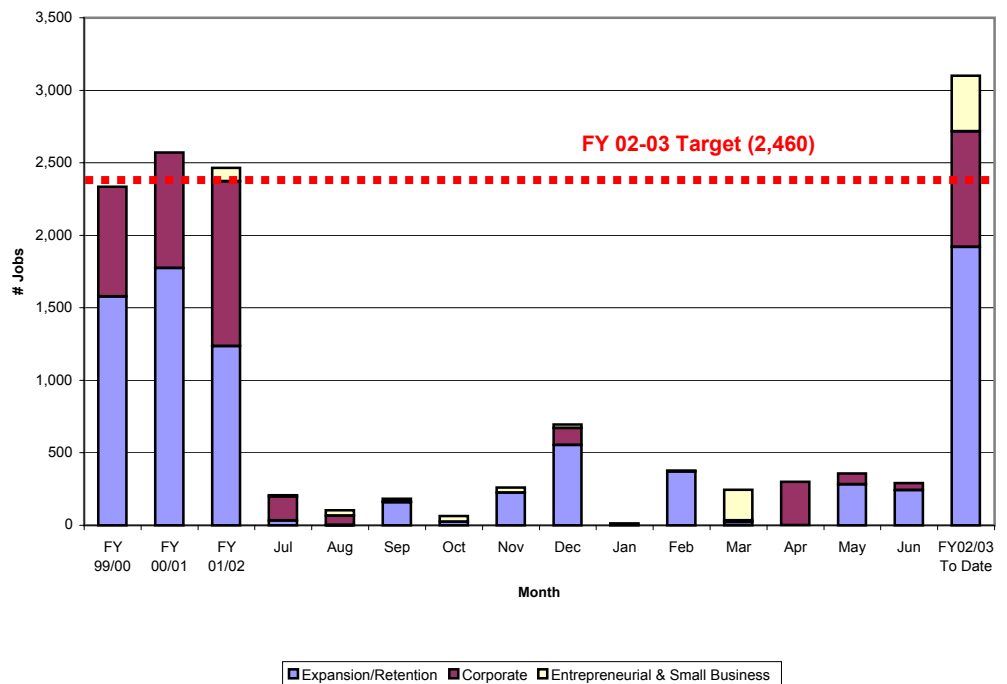
### PERIOD RESULTS

This chart depicts the historical annual, monthly and year-to-date figures as well as the annual target for New and Retained Jobs for projects assisted by the Office of Economic Development. At year end we exceeded our annual target of 2,460 jobs, assisting in creating/retaining 3,100 jobs.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input checked="" type="checkbox"/> |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input type="checkbox"/>            |

## New Jobs and Jobs Retained



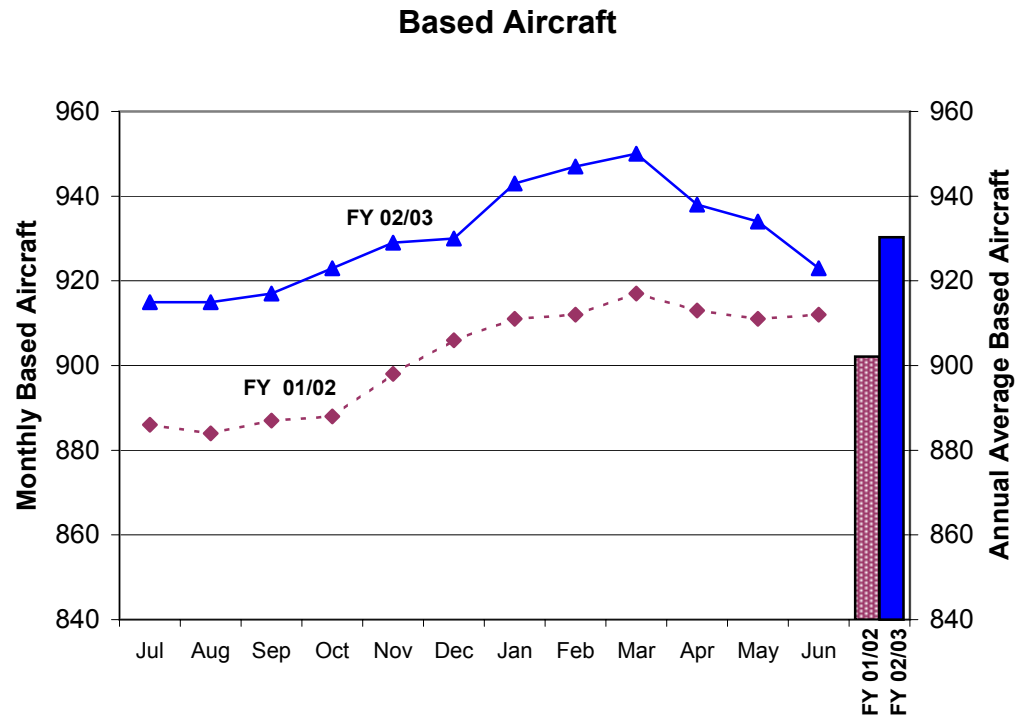
NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

# FALCON FIELD AIRPORT

| PROGRAM DESCRIPTION   | KEY SERVICES  |
|---|---|
| Falcon Field Airport's mission is to provide the public with a valuable air transportation resource, both by enhancing and preserving the aeronautical industry for the community while maintaining the highest level of safety and professional service. | Mesa's Falcon Field Airport serves as a vital component our national air transportation system. It is a general aviation airport as well as a reliever airport for Sky Harbor International. Falcon Field provides a base for over 900 aircraft including personal, business, recreational, and collections. It also provides a base for over 70 aviation and non-aviation businesses. Both services generate revenue for the airport and the City of Mesa. |
| <b>CONTACT:</b> Mark Meyers, Airport Director, 480-644-4045, mark_meyers@cityofmesa.org   |   |

| OVERVIEW  |
|---|
| <b>PERIOD RESULTS</b>   |
| This graph illustrates the number of based aircraft at Falcon Field. March of 2003 shows an all-time high of 950 aircraft. The increases indicated in both fiscal years ranging from October through March are reflective of winter visitors basing their aircraft at Falcon Field. |

| PERFORMANCE MEASURE TYPE                   |
|--|
| Outcome <input type="checkbox"/>           |
| Quality <input type="checkbox"/>           |
| Efficiency <input type="checkbox"/>        |
| Output <input checked="" type="checkbox"/> |
| Input <input type="checkbox"/>             |



NOTES: The above graph includes aircraft in hangars, covered tie-downs, ramp tie-downs and aircraft based on leased property.



## OVERVIEW

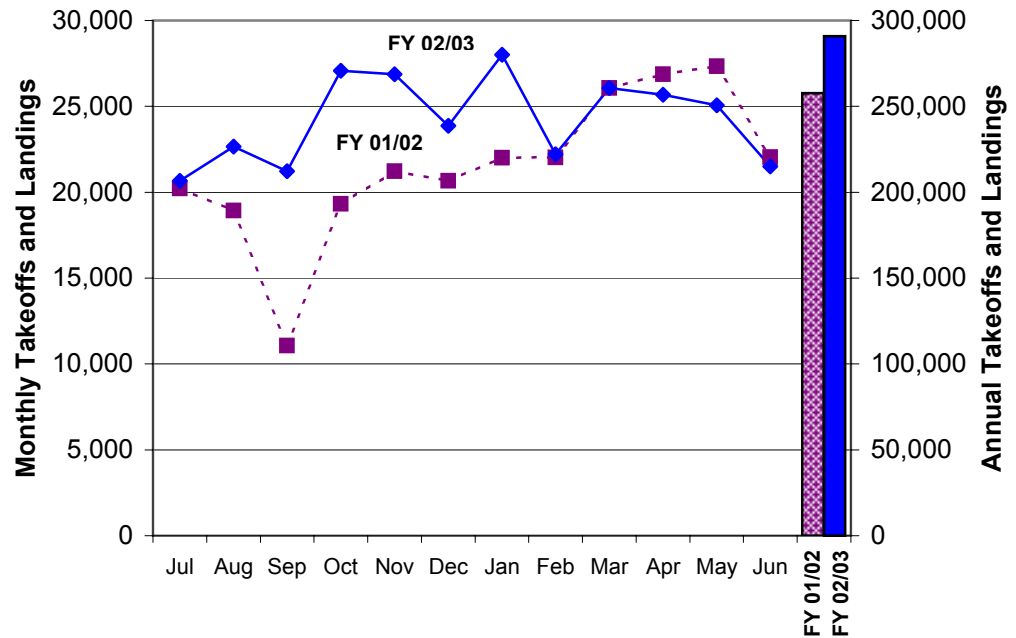
### PERIOD RESULTS

FY 02/03 reflects an increase in traffic operations over FY 01/02 of 13 percent. This is largely in part a result of a curtail of flying and decreased operations in September and October of 2001 due to the tragic event of 9/11. However, FY 02/03 may still have increased (by a lesser percentage) because of the increased number of based aircraft and other increased activity.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input checked="" type="checkbox"/> |
| Input      | <input type="checkbox"/>            |

## Air Traffic Operations



NOTES: Data is provided by the Federal Aviation Administration – Falcon Field Tower personnel.

## OVERVIEW

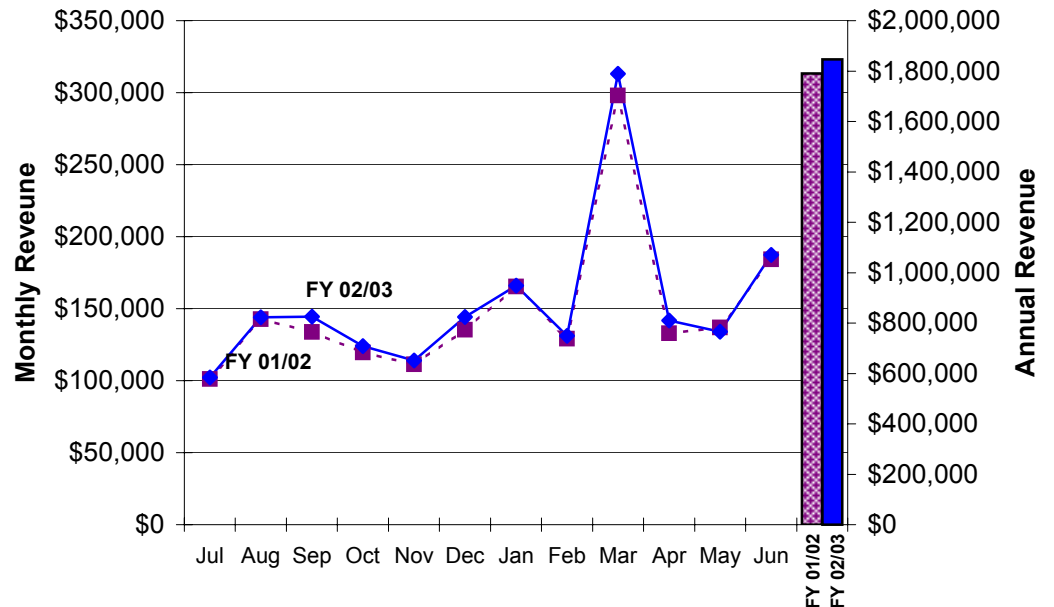
### PERIOD RESULTS

The monthly revenue stream is very steady from year to year. The graph would reflect a substantial change in revenue if a new lease is signed or if one cancels. Most other revenue sources remain somewhat steady.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input checked="" type="checkbox"/> |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input type="checkbox"/>            |

## Revenue



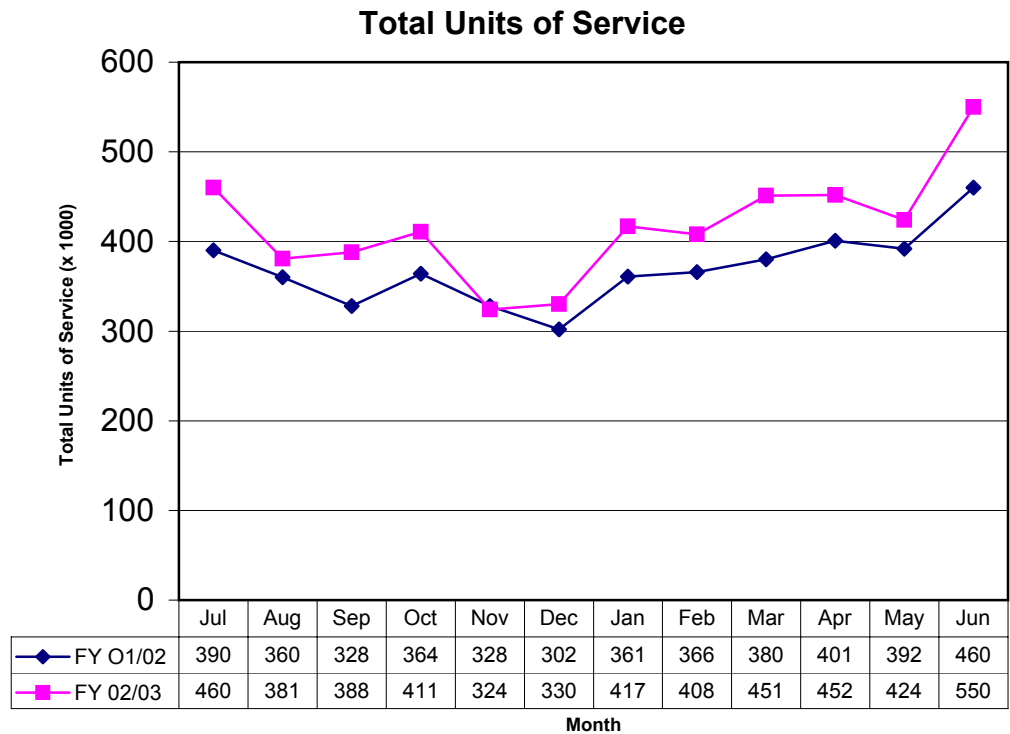
NOTES: Falcon Field's major revenue categories by percentage are: Hangar and Tiedown rental – 58%; Lease of land – 33%; Fuel Commission – 4%; Storage room rentals – 2%; Other 3%

# LIBRARY

| PROGRAM DESCRIPTION  | KEY SERVICES   |
|--|--|
| Library resources, services and programs support the information, cultural, educational and leisure-time needs of its users. The library's community-based strategic plan—Planning for Results—outlines in detail its goals and objectives, and regular updates can be accessed through the library's web page at <a href="http://www.mesalibrary.org">www.mesalibrary.org</a> | Provides public access to books, audiovisual materials and electronic resources; assists users with locating information and materials; offers educational programs ranging from storytimes for children to computer training for senior adults. |
| <b>CONTACT:</b> Patsy Hansel, Library Director, 480.644.2336, <a href="mailto:Patsy.Hansel@cityofmesa.org">Patsy.Hansel@cityofmesa.org</a>   |  |

| OVERVIEW  |
|---|
| <b>PERIOD RESULTS</b>   |
| Third quarter Units of Service increased 12% over last year as a result of 1) Implementation of strategic plan objective to focus services on community need 2) Increased public use of electronic resources 3) Facilities modified to ease patron use. |

| PERFORMANCE MEASURE TYPE                   |
|--|
| Outcome <input type="checkbox"/>           |
| Quality <input type="checkbox"/>           |
| Efficiency <input type="checkbox"/>        |
| Output <input checked="" type="checkbox"/> |
| Input <input type="checkbox"/>             |



NOTES: Units of Service: Includes circulation counts, reference transactions, program attendance, and all other key library services. See [www.mesalibrary.org](http://www.mesalibrary.org) for details.

## OVERVIEW

### PERIOD RESULTS

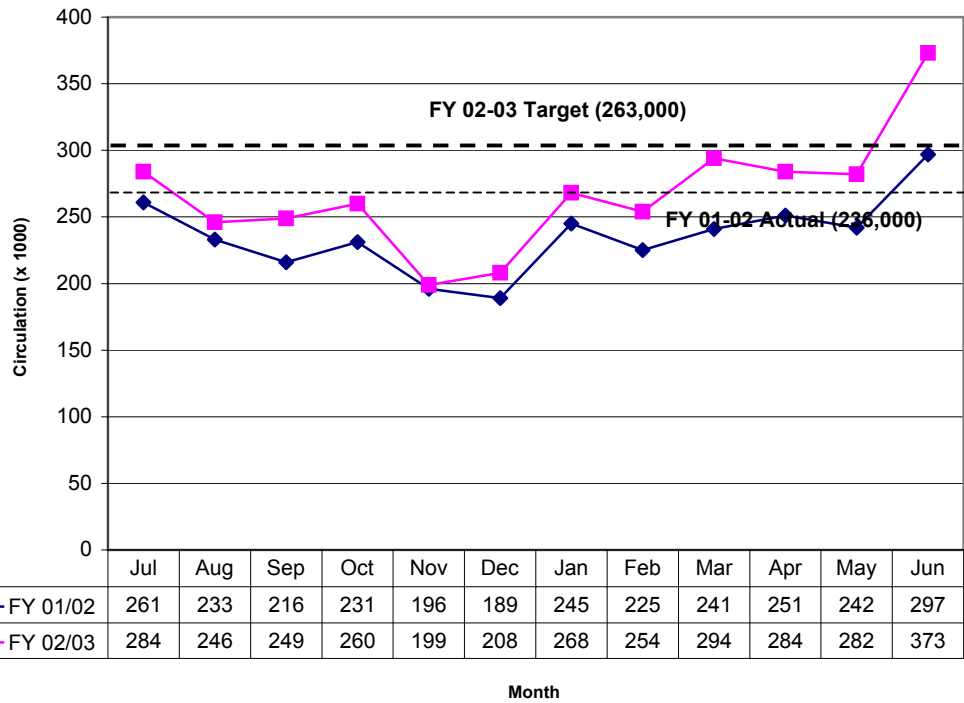
Circulation increase can be attributed to:

- 1) Implementation of strategic plan objective to base collection building on public demand
- 2) Downturn in the economy (more family outings and job searches)
- 3) Check-out periods changed to increase turnover rate of popular materials.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input checked="" type="checkbox"/> |
| Input      | <input type="checkbox"/>            |

## Circulation



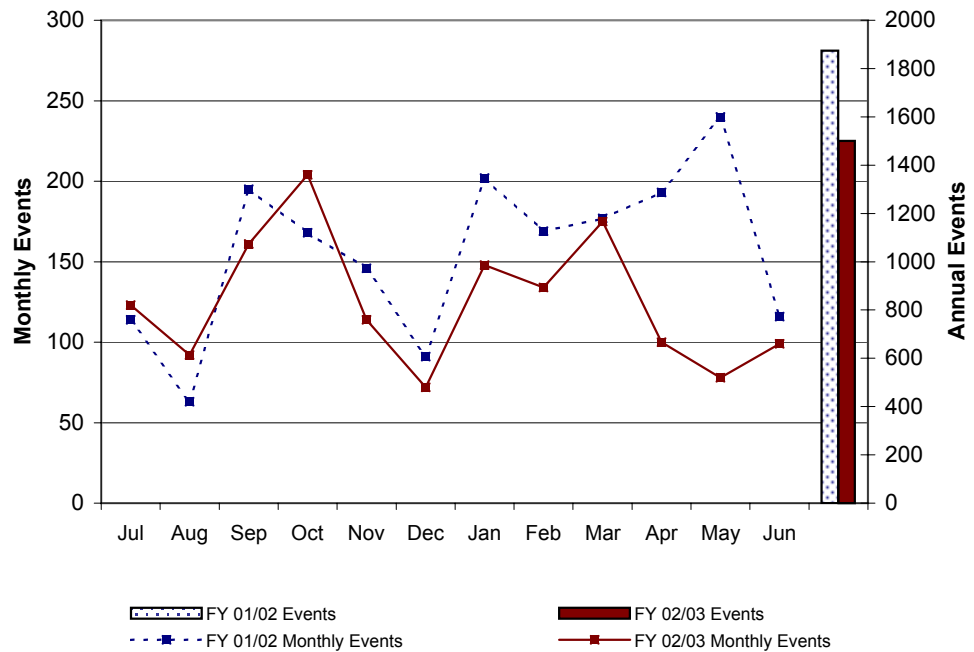
NOTES: "Target" circulation of 263,125 is based on International City/County Management Association (ICMA) data (FY00-01) from the top quartile of comparable cities reporting to ICMA.

## MESA CENTENNIAL CENTER

| PROGRAM DESCRIPTION  | KEY SERVICES  |
|--|---|
| Mesa Centennial Center serves as an important resource to the City not only by generating revenues by selling space and services for meetings, concerts, and other events, but also by attracting people to downtown Mesa, collecting sales tax, and providing reasonably priced event and exhibit space in the East Valley. | Centennial Center provides space for a variety of programs for both commercial and private customers. The Center serves as a site for meetings, receptions, classes, concerts, and many other events. |
| <b>CONTACT:</b> Rhett Evans, Mesa Centennial Center Director, 480.644.2667, rhett.evans@cityofmesa.org   |   |

| OVERVIEW   |                                     |
|--|-------------------------------------|
| PERIOD RESULTS   |                                     |
| Overall, events were down for the year. Some of this decline may be attributed to the natural attrition associated with the 2002 price increase - our first in almost seven years. |                                     |
| PERFORMANCE MEASURE TYPE   |                                     |
| Outcome  | <input type="checkbox"/>            |
| Quality  | <input type="checkbox"/>            |
| Efficiency   | <input type="checkbox"/>            |
| Output   | <input checked="" type="checkbox"/> |
| Input  | <input type="checkbox"/>            |

**Mesa Centennial Center Events**



NOTES: Data source is the Center's internal database tracking application.

## OVERVIEW

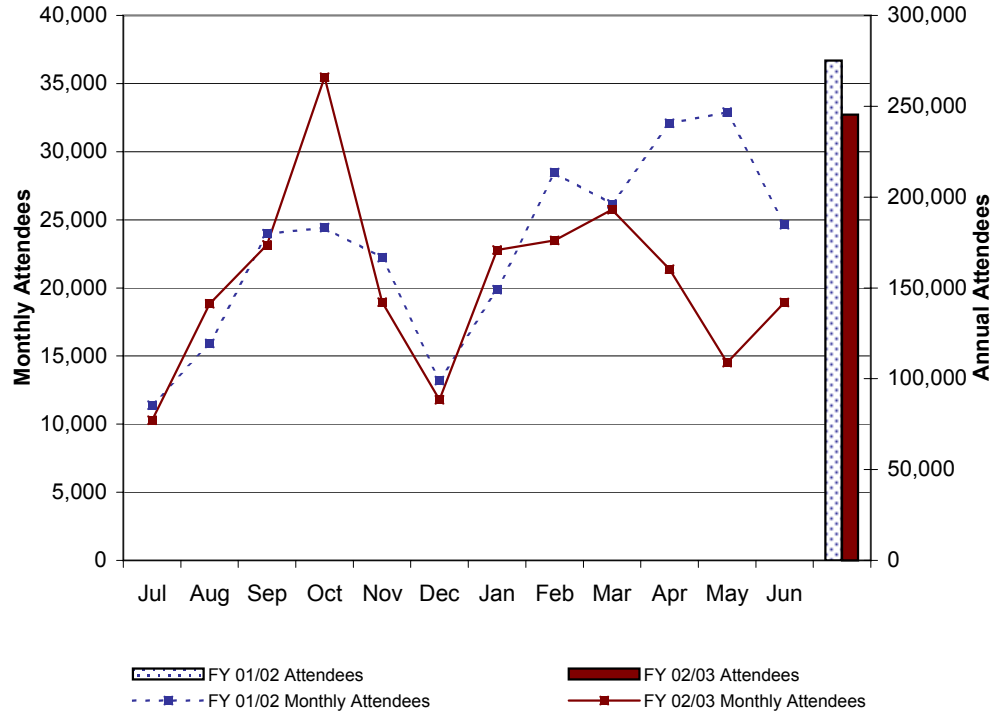
### PERIOD RESULTS

Fewer events will generally result in fewer attendees, as evidenced by this year's numbers.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input checked="" type="checkbox"/> |
| Input      | <input type="checkbox"/>            |

## Mesa Centennial Center Attendees



NOTES: Data source is the Center's internal database tracking application.

## OVERVIEW

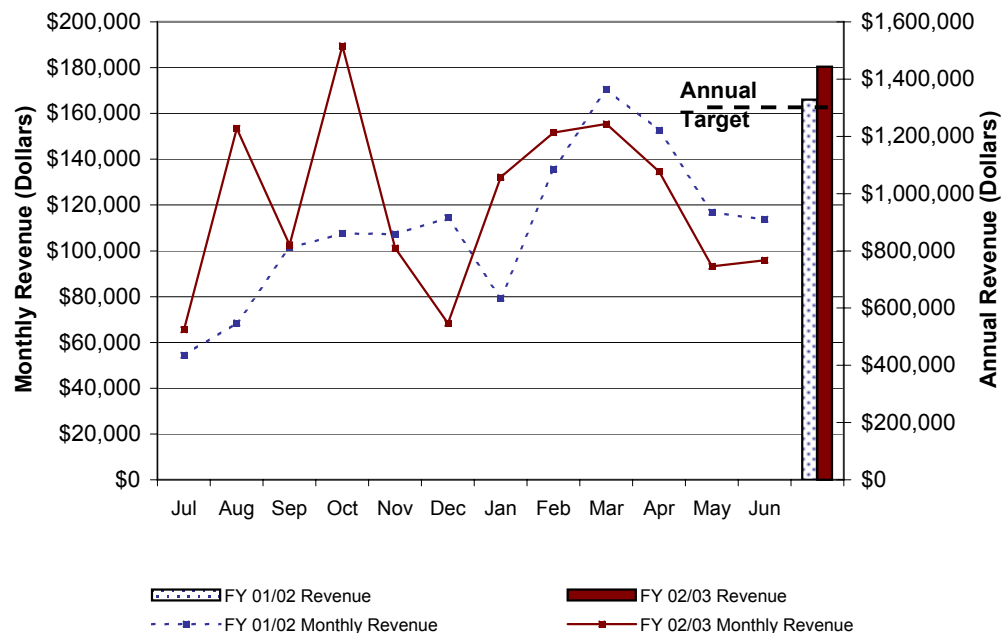
### PERIOD RESULTS

Despite an extremely competitive market, Centennial Center has surpassed its projected revenue goal. Quarterly forecasts will be more closely monitored to help avoid such marked dips in revenue.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input checked="" type="checkbox"/> |
| Input      | <input type="checkbox"/>            |

## Mesa Centennial Center Revenue



NOTES: Data source is the Center's internal database tracking application. Revenue total does not include complimentary space which is \$23,354 fiscal year to date.

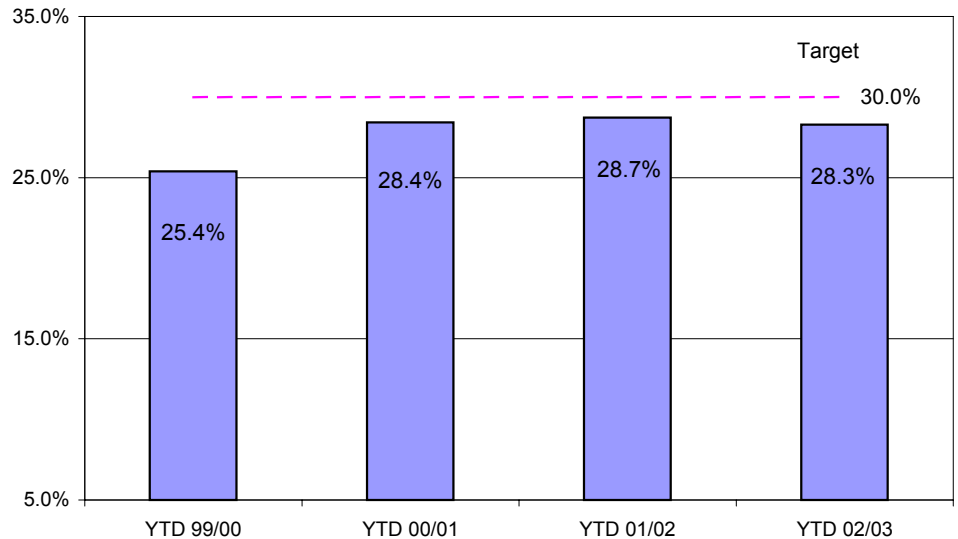
## PARKS AND RECREATION

| PROGRAM DESCRIPTION  | KEY SERVICES   |
|--|--|
| <p><i>It is the mission of the Mesa Parks and Recreation Division to provide a system of well-balanced, safe, accessible, and affordable parks and recreation opportunities, facilities, programs, and services that will enhance the economic vitality of the city; that will foster community and neighborhood pride and stability; that will encourage personal growth, health, and fitness; and that will enhance the general quality of life in Mesa.</i></p> | <p><i>Develop, manage, and maintain the parks, basins, multi-use paths, pools, sportsfields, courts, recreation centers; facilities including Hohokam Stadium, Mesa Cemetery, Dobson Ranch and Riverview Golf Courses. Develop and administer sports, leisure, and recreational opportunities to all ages of our community and visitors of Mesa.</i></p> |
| <p><b>CONTACT:</b> Joe Holmwood, Parks and Recreation Director, 480.644.2190, Joe.Holmwood@cityofmesa.org</p>  |  |

| Participation Overview  |   |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
|---|---|-------------------|-------------------|-------------------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|-----|---------|---------|----------|-----------|-----------|----------|-----------|-----------|
| <b>PERIOD RESULTS</b>   | <h3>Participation</h3> <h4>Annual Report FY02-03</h4> <table border="1"><caption>Participation Data (Estimated from Chart)</caption><thead><tr><th>Month</th><th>FY01-02 (Monthly)</th><th>FY02-03 (Monthly)</th></tr></thead><tbody><tr><td>Jul</td><td>405,000</td><td>405,000</td></tr><tr><td>Aug</td><td>155,000</td><td>155,000</td></tr><tr><td>Sep</td><td>205,000</td><td>195,000</td></tr><tr><td>Oct</td><td>205,000</td><td>205,000</td></tr><tr><td>Nov</td><td>205,000</td><td>195,000</td></tr><tr><td>Dec</td><td>115,000</td><td>155,000</td></tr><tr><td>Jan</td><td>205,000</td><td>155,000</td></tr><tr><td>Feb</td><td>225,000</td><td>205,000</td></tr><tr><td>Mar</td><td>225,000</td><td>205,000</td></tr><tr><td>Apr</td><td>195,000</td><td>155,000</td></tr><tr><td>May</td><td>205,000</td><td>195,000</td></tr><tr><td>Jun</td><td>405,000</td><td>365,000</td></tr><tr><td>YTD01/02</td><td>2,400,000</td><td>2,400,000</td></tr><tr><td>YTD02/03</td><td>2,100,000</td><td>2,100,000</td></tr></tbody></table> | Month             | FY01-02 (Monthly) | FY02-03 (Monthly) | Jul | 405,000 | 405,000 | Aug | 155,000 | 155,000 | Sep | 205,000 | 195,000 | Oct | 205,000 | 205,000 | Nov | 205,000 | 195,000 | Dec | 115,000 | 155,000 | Jan | 205,000 | 155,000 | Feb | 225,000 | 205,000 | Mar | 225,000 | 205,000 | Apr | 195,000 | 155,000 | May | 205,000 | 195,000 | Jun | 405,000 | 365,000 | YTD01/02 | 2,400,000 | 2,400,000 | YTD02/03 | 2,100,000 | 2,100,000 |
| Month   |   | FY01-02 (Monthly) | FY02-03 (Monthly) |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Jul   |   | 405,000           | 405,000           |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Aug   | 155,000   | 155,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Sep   | 205,000   | 195,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Oct   | 205,000   | 205,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Nov   | 205,000   | 195,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Dec   | 115,000   | 155,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Jan   | 205,000   | 155,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Feb   | 225,000   | 205,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Mar   | 225,000   | 205,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Apr   | 195,000   | 155,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| May   | 205,000   | 195,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Jun   | 405,000   | 365,000           |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| YTD01/02  | 2,400,000   | 2,400,000         |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| YTD02/03  | 2,100,000   | 2,100,000         |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| <p>Overall, the decrease in 02-03 attendance is due to a change in counting event spectators. In 01-02 spectators were included in participation counts. Program attendance also decreased because there were no High School League Summer programs in 02-03. The Dec. variance is due to Mesa's Merry Main St. event being held in Nov.01 and in Dec.02.</p> |   |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| <b>PERFORMANCE MEASURE TYPE</b>   |   |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Outcome   | <input type="checkbox"/>  |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Quality   | <input type="checkbox"/>  |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Efficiency  | <input type="checkbox"/>  |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Output  | <input type="checkbox"/>  |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| Input   | <input checked="" type="checkbox"/>   |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |
| <p>NOTES: Program participation totals include youth, adult and senior sports and recreation programs held at both non and City-owned facilities, special events, golf, tennis, aquatic, and adaptive participation.</p>  |   |                   |                   |                   |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |     |         |         |          |           |           |          |           |           |

| Revenues Overview   |                                     |
|---|-------------------------------------|
| <b>PERIOD RESULTS</b>   |                                     |
| <p>The Master Plan sets a target goal of achieving 30% overall cost recovery by 2007. Expenses increased at an anticipated 3.4% in 02-03. And, even though fee increases and marketing expanded revenues by 1.8%, revenue shortfalls in Cemetery (due to decreased demand) and other program areas impacted the overall gain.</p> |                                     |
| <b>PERFORMANCE MEASURE TYPE</b>   |                                     |
| Outcome   | <input checked="" type="checkbox"/> |
| Quality   | <input type="checkbox"/>            |
| Efficiency  | <input type="checkbox"/>            |
| Output  | <input type="checkbox"/>            |
| Input   | <input type="checkbox"/>            |

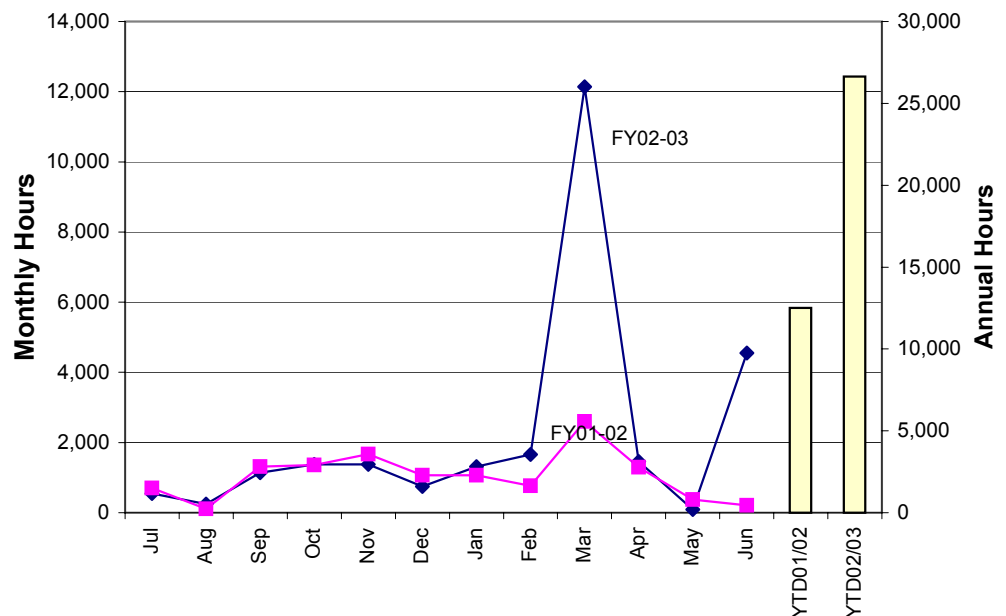
**Summary of Annual Cost Recovery  
FY02-03**



NOTES: Revenues and expenditures include Quality of Life Funded Programs; Expenditures are operations only and do not include capital or program overhead costs.

| Volunteer Overview  |                                     |
|---|-------------------------------------|
| <b>PERIOD RESULTS</b>   |                                     |
| <p>The Parks and Recreation Division depends on the invaluable contribution of time and effort by volunteers who support many of its service and program offerings. The increase in volunteer hours in 03/03 was due to counting Hohokam volunteer hours (6,400) and in 06/03 was due to counting aquatic volunteer hours (4,500). Volunteer participation also increased in 02-03 for the Mesa Day and Valley of the Sun Marathon.</p> |                                     |
| <b>PERFORMANCE MEASURE TYPE</b>   |                                     |
| Outcome   | <input type="checkbox"/>            |
| Quality   | <input type="checkbox"/>            |
| Efficiency  | <input type="checkbox"/>            |
| Output  | <input type="checkbox"/>            |
| Input   | <input checked="" type="checkbox"/> |

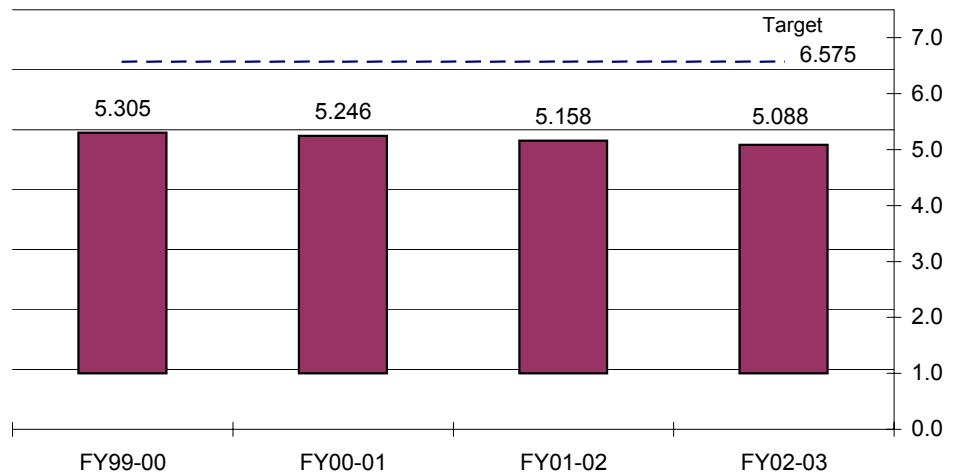
**Summary of Volunteer Hours**



NOTES: Significant increases from last fiscal year are due to higher number of special events and HoHoKam Stadium volunteers.

| OVERVIEW   |                                     |
|--|-------------------------------------|
| <b>PERIOD RESULTS</b>  |                                     |
| <p>The Master Plan goal is to achieve an avg. <b>6.575 park acres/1,000 residents</b>. Even though the park land inventory increased 2.2%, the population increased approximately 4% during the same time period. The Master Plan also calls for the development of 25 miles of multi-use paths by 2025. To date, Mesa has approximately 2 miles complete.</p> |                                     |
| <b>PERFORMANCE MEASURE TYPE</b>  |                                     |
| Outcome  | <input checked="" type="checkbox"/> |
| Quality  | <input type="checkbox"/>            |
| Efficiency   | <input type="checkbox"/>            |
| Output   | <input type="checkbox"/>            |
| Input  | <input type="checkbox"/>            |

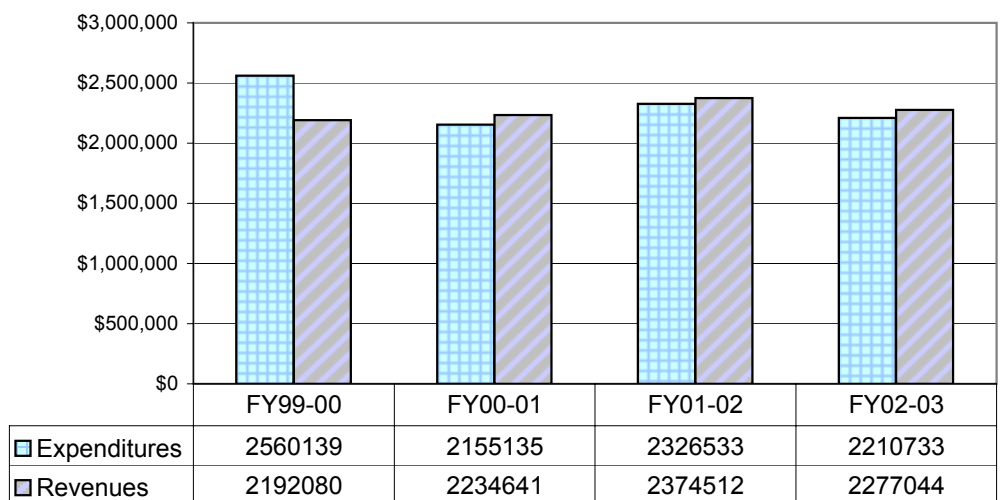
### Summary of Park Acres per 1,000 Residents



NOTES: The total acres=developed and undeveloped land in all five park categories. It does not include 459.35 acres of retention basins and 362.9 acres of golf courses.

| OVERVIEW   |                                     |
|--|-------------------------------------|
| <b>PERIOD RESULTS</b>  |                                     |
| <p>In past years, rounds/revenues were impacted by major construction projects (i.e. a new irrigation system and Dobson Ranch clubhouse). Since 00-01, the program increased revenues while consistently maintaining expenditures. The 02-03 decrease is consistent with National trends and the slowed economy.</p> |                                     |
| <b>PERFORMANCE MEASURE TYPE</b>  |                                     |
| Outcome  | <input type="checkbox"/>            |
| Quality  | <input type="checkbox"/>            |
| Efficiency   | <input type="checkbox"/>            |
| Output   | <input type="checkbox"/>            |
| Input  | <input checked="" type="checkbox"/> |

### Golf Courses - Summary of Annual Revenue and Program Expenditures

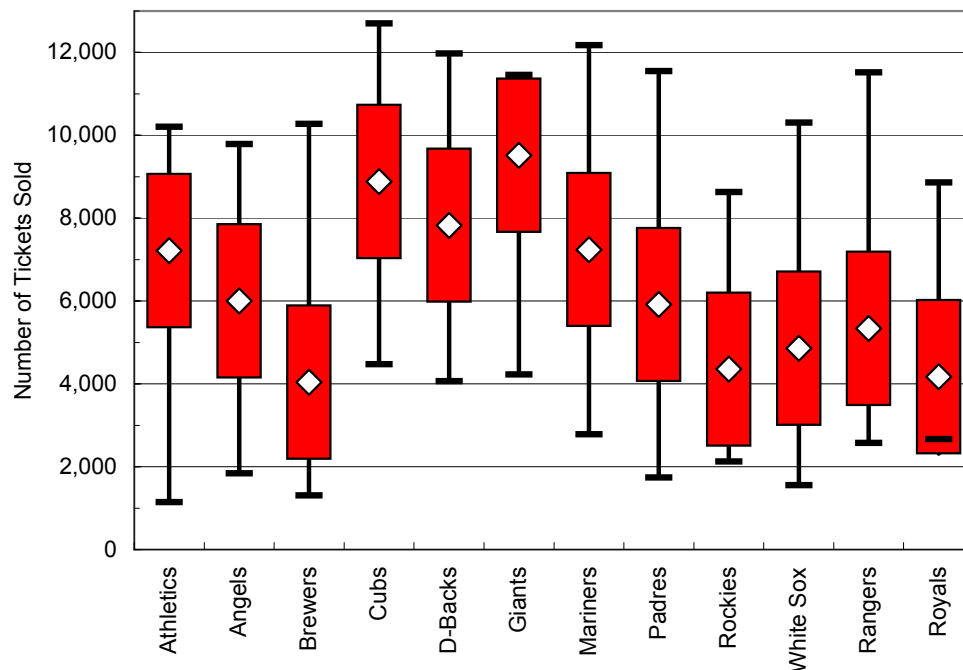


NOTES: Expenditures are reflective of total program costs; Golf Course is Enterprise Fund.



| OVERVIEW   |                                     |
|--|-------------------------------------|
| <b>PERIOD RESULTS</b>  |                                     |
| <p><i>Cactus League team play for the 2003 season ranged from 12-16 games. The Chicago Cubs' 2003 Spring Training season at HoHoKam Stadium consisted of 15 games, with the team ranking second behind the San Francisco in median game attendance. The Chicago Cubs had the highest single game attendance (12,702) for the League during the 2003 season. Cactus League officials estimate that the economic impact of Spring Training in the State in 2003 exceeds \$130 million.</i></p> |                                     |
| PERFORMANCE MEASURE TYPE   |                                     |
| Outcome  | <input type="checkbox"/>            |
| Quality  | <input type="checkbox"/>            |
| Efficiency   | <input type="checkbox"/>            |
| Output   | <input checked="" type="checkbox"/> |
| Input  | <input type="checkbox"/>            |

**Cactus League Attendance 2003**



NOTES: The box shows the range of single-game attendance for 25-75% of each team's games. The median single-game attendance is the center of the box. The horizontal line extends from the lowest to the highest single-game attendance for that team.

# POLICE DEPARTMENT

| PROGRAM DESCRIPTION  | KEY SERVICES  |
|--|---|
| The mission of the Police Department is to improve the quality of life in Mesa. To work together with all citizens to preserve life, maintain human rights, protect property, and promote public safety. | Our goal is to create a partnership with the community as a means of identifying and addressing public safety and other quality of life issues which includes enforcing the laws of the State while protecting individual human rights. |
| <b>CONTACT:</b> Dennis Donna, Police Chief, 480-644-2070 Dennis.Donna@cityofmesa.org   |   |

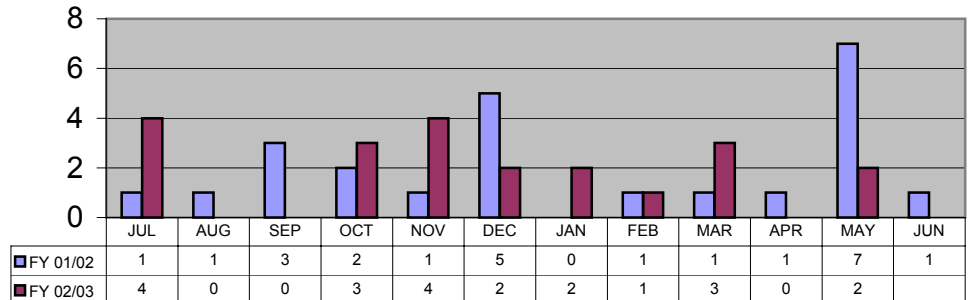
## PERIOD RESULTS

The Police Department is responsible for the investigation and preparation of criminal cases for trial. These crimes may be handled by patrol officers or assigned to a detective for investigation and follow up. We use reported crime statistics as a benchmark using the Uniform Crime Report (UCR) criteria.

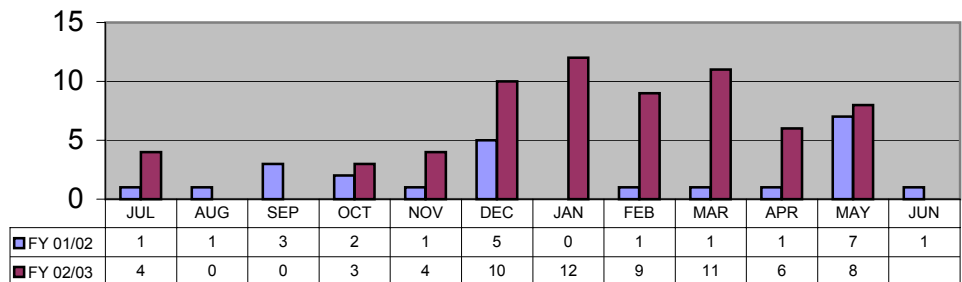
## PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input checked="" type="checkbox"/> |

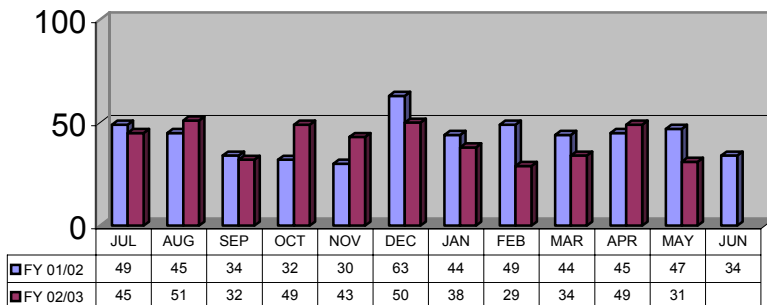
## Criminal Homicide



## Forcible Rape



## Robbery



## OVERVIEW

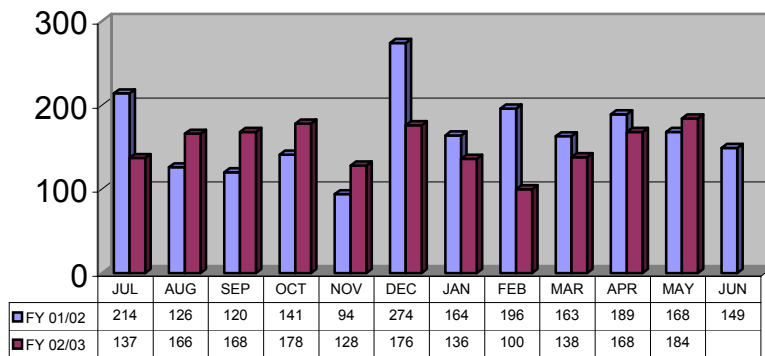
### PERIOD RESULTS

The Police Department is responsible for the investigation and preparation of criminal cases for trial. These crimes may be handled by patrol officers or assigned to a detective for investigation and follow up. We use reported crime statistics as a benchmark using the Uniform Crime Report (UCR) criteria.

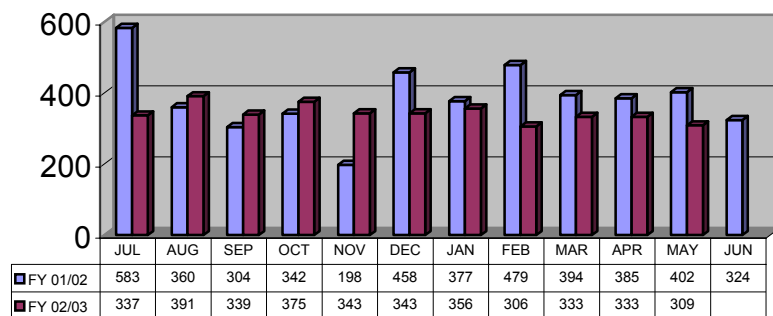
### PERFORMANCE MEASURE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input checked="" type="checkbox"/> |

## Aggravated Assault



## Burglary



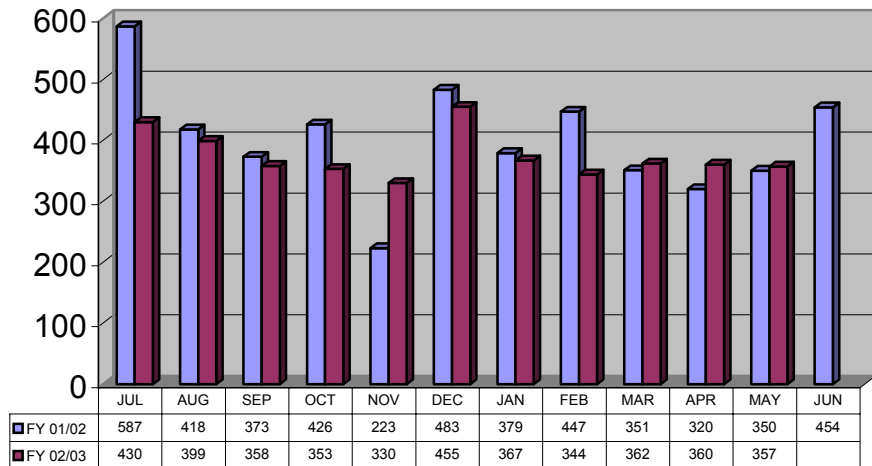
NOTES: The Burglary graph includes residential and commercial burglaries. It does not include vehicle burglaries.

## OVERVIEW

### PERIOD RESULTS

The Police Department is responsible for the investigation and preparation of criminal cases for trial. These crimes may be handled by patrol officers or assigned to a detective for investigation and follow up. We use reported crime statistics as a benchmark using the Uniform Crime Report (UCR) criteria.

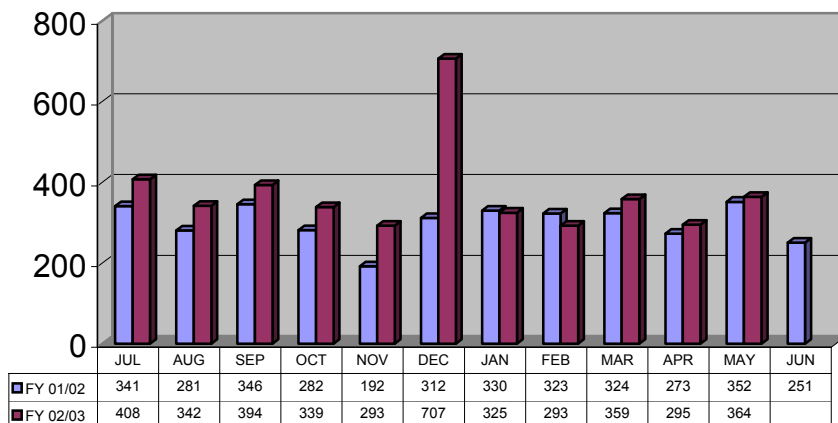
## Auto Theft



### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input checked="" type="checkbox"/> |

## Drunk Driving (DUI)



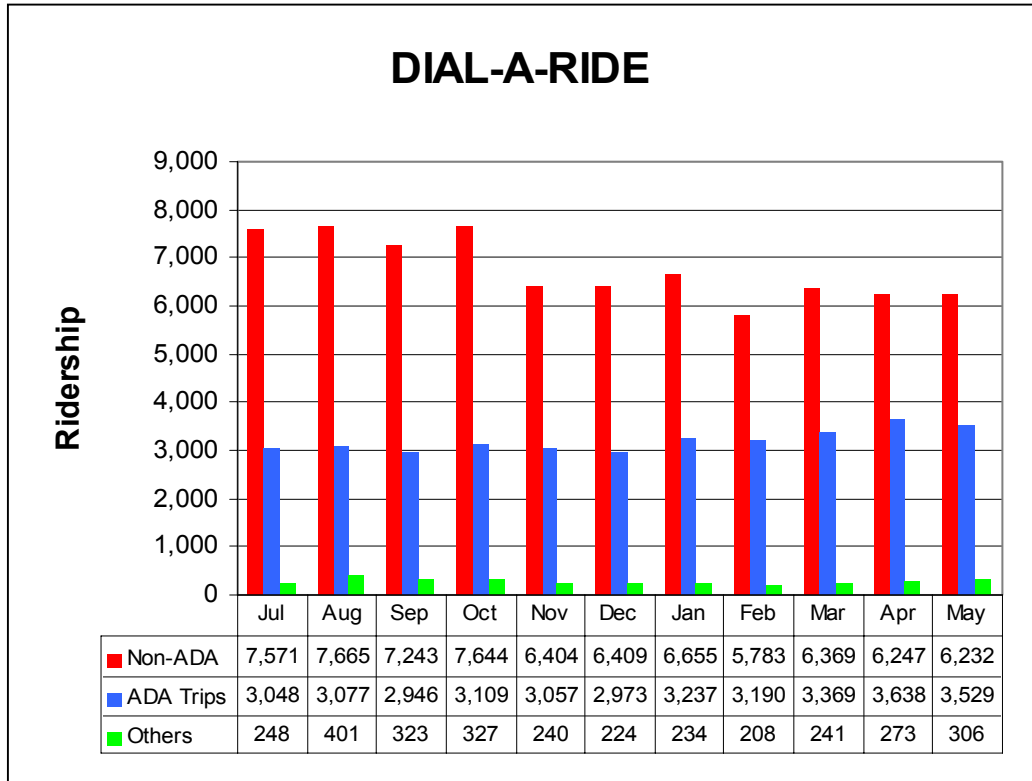
NOTES: DUI total of 707 for DUI is over what normally is seen. Increase in number may be from late cases turned in after Thanksgiving.

# PUBLIC TRANSPORTATION

| PROGRAM DESCRIPTION   | KEY SERVICES  |
|---|---|
| The City of Mesa's Public Transit Department provides the community it serves with the most efficient and economical public transportation services possible; in keeping with our commitment to quality, safety and effectiveness through decision-oriented transit planning. | Mesa Transit provides the framework of a multimodal alternative transportation network that includes fixed route, dial-a-ride, and enabling transportation services for the citizens of Mesa. |
| <b>CONTACT:</b> Jim Wright, Transit Administrator, 480-644-3010, jim.wright@cityofmesa.org  |   |

| OVERVIEW  |
|---|
| <b>PERIOD RESULTS</b>   |
| This chart depicts the monthly and year-to-date figures of Mesa's Dial-A-Ride participation within the East Valley Dial-A-Ride. Our Year-to-Date totals are 5.6% lower than at the same time last year when we were at 119,031 passengers compared to 112,420 this fiscal year. There has been a 23% increase this fiscal year in the number of ADA trips through Mesa Dial-A-Ride compared to this same time last fiscal year. |

| PERFORMANCE MEASURE TYPE                  |
|---|
| Outcome <input type="checkbox"/>          |
| Quality <input type="checkbox"/>          |
| Efficiency <input type="checkbox"/>       |
| Output <input type="checkbox"/>           |
| Input <input checked="" type="checkbox"/> |



|        |
|--------|
| NOTES: |
|--------|

## OVERVIEW

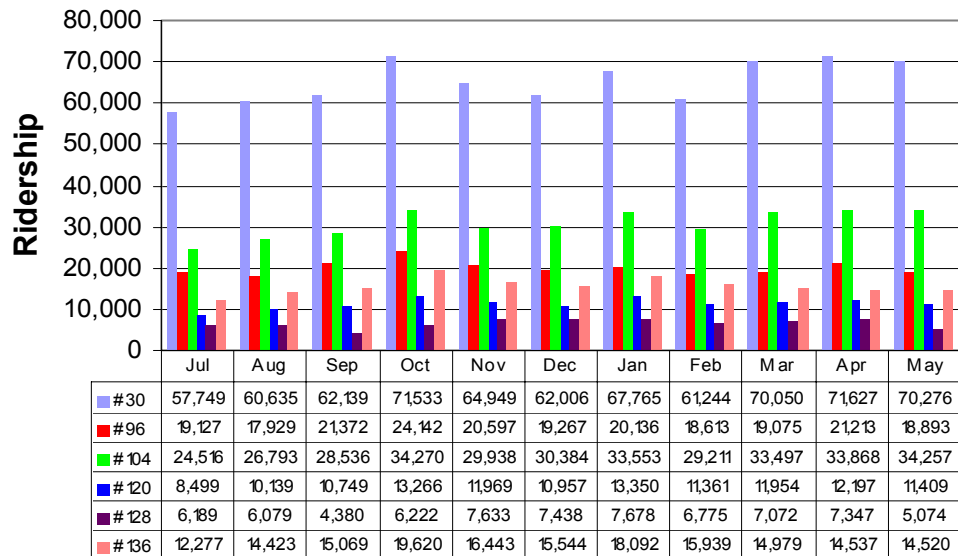
### PERIOD RESULTS

This chart depicts the monthly and year-to-date figures of Mesa's fixed-route bus ridership. Our Year-to-Date totals are 47.9% higher than at the same time last year when we were at 1,114,676 passengers compared to 1,648,340 passengers this fiscal year. All fixed-routes show large increases in ridership with the largest being a 114.1% increase on Route 104 and the smallest a 22.6% increase on Route 96.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input checked="" type="checkbox"/> |

## MESA OPERATED FIXED ROUTE BUS SERVICE



NOTES:

## OVERVIEW

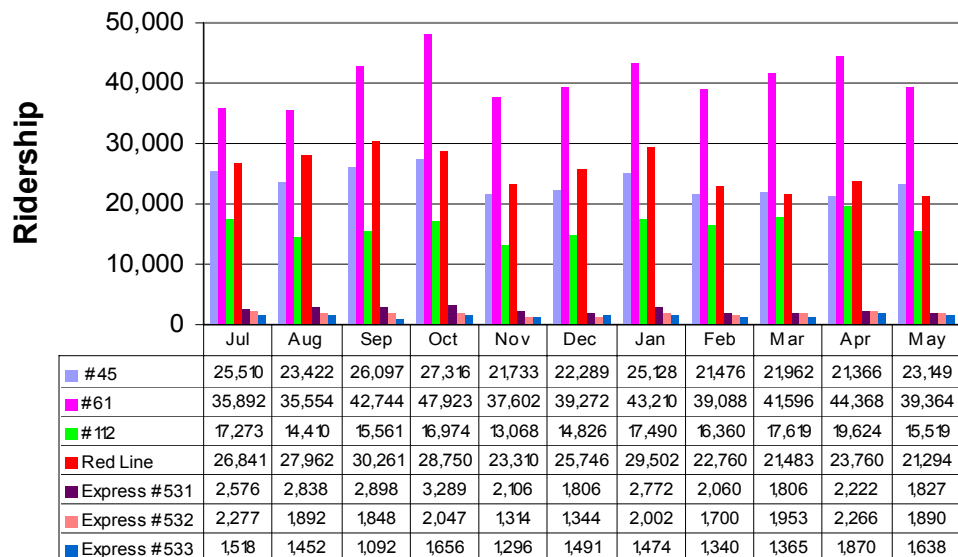
### PERIOD RESULTS

This chart depicts the monthly and year-to-date figures of fixed-route bus ridership operated by other agencies within Mesa boundaries. Year-to-Date totals are 6.8% lower than at the same time last year when 1,318,528 passengers used these routes compared to 1,229,379 passengers this fiscal year. The largest ridership increase is 32% on Express Route 531 and the biggest decrease is 24.5% on Route 112.

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input checked="" type="checkbox"/> |

## FIXED BUS ROUTES OPERATED BY OTHER AGENCIES



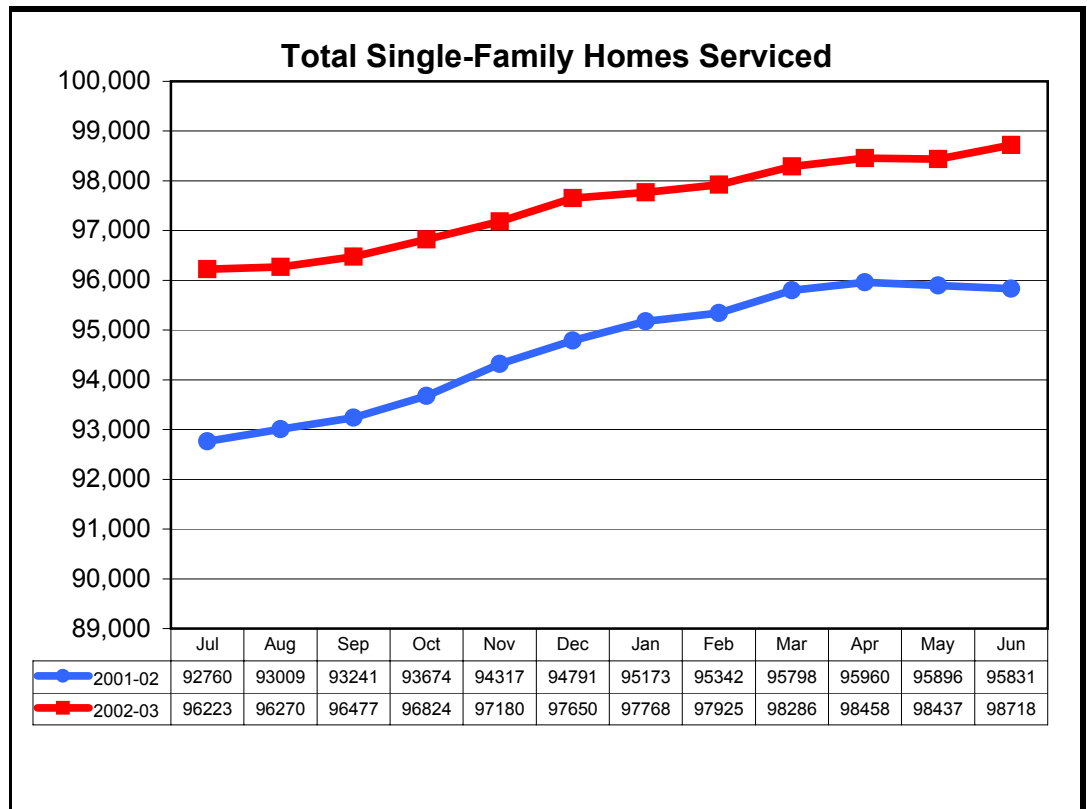
NOTES:

## SOLID WASTE DIVISION OF DEVELOPMENT SERVICES

| PROGRAM DESCRIPTION   | KEY SERVICES  |
|---|---|
| <i>The City of Mesa Solid Waste Division's vision and mission include being as effective, efficient, customer-focused and financially stable as possible by continually striving to improve. This group is committed to providing excellence in the delivery of solid waste services to Mesa's residents, businesses and visitors. The Solid Waste Division section has met these goals by providing over \$5.4 million to the general fund in FY 2000-01 and over \$8.3 million in FY 2001-02.</i> | <i>Solid Waste Collection services includes weekly barrel pickup of trash, recycling and green waste materials. Bulk item, appliance, household hazardous waste events and homeowner use of the landfill are also options to the residents. The Solid Waste Division has competitive trash and recycling services for businesses and construction needs. Neighborhood Clean Sweep is a popular program in which Solid Waste plays a key role.</i> |
| <b>CONTACT:</b> Tim Mahon, Solid Waste Director, 480.644.3220, Timothy.Mahon@cityofmesa.org   |   |

| RESIDENTIAL OVERVIEW  |
|---|
| <b>PERIOD RESULTS</b>   |
| <b>Growth Continues!!!</b>  |
| <b>55.5 homes per week (ytd)</b>  |
| <b>Efficiency levels good.</b>  |
| <b>Fleet in good shape.</b>   |
| <b>Costs per home in line with the latest City of Phoenix bid benchmarks.</b> |

| PERFORMANCE MEASURE TYPE                  |
|---|
| Outcome <input type="checkbox"/>          |
| Quality <input type="checkbox"/>          |
| Efficiency <input type="checkbox"/>       |
| Output <input type="checkbox"/>           |
| Input <input checked="" type="checkbox"/> |



**NOTES:** Only includes single-family homes billed on the R1.2 and R1.6 rate. It does not include multi-plexes, trailer parks, or additional barrels which can add up to 8,000 units depending on season.

## COMMERCIAL OVERVIEW

### PERIOD RESULTS

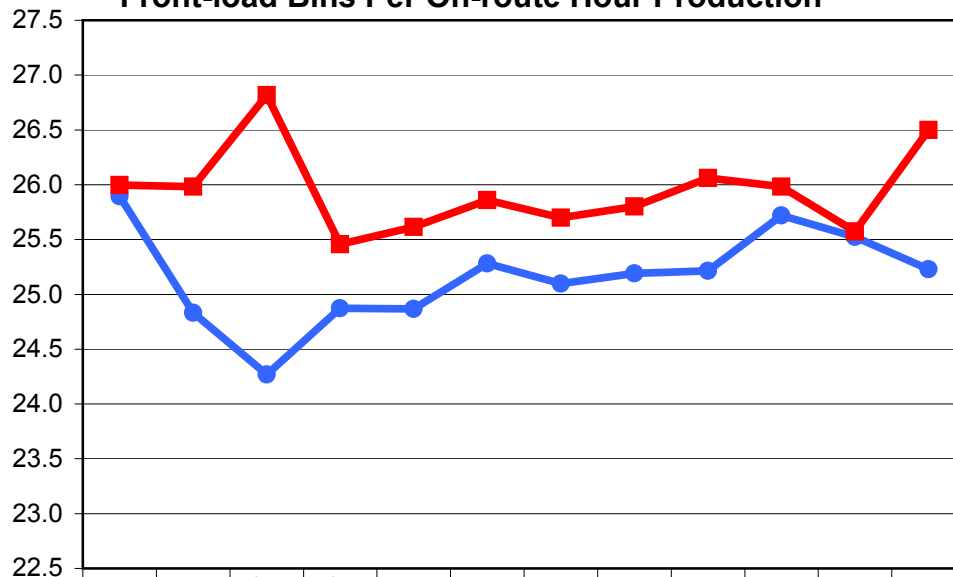
*Efficiency levels and a newer fleet have helped keep costs competitive.*

*Front-load and roll-off sections had a 15% return to the general fund of over \$1.1 million last fiscal year.*

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input type="checkbox"/>            |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input checked="" type="checkbox"/> |
| Output     | <input checked="" type="checkbox"/> |
| Input      | <input type="checkbox"/>            |

## Front-load Bins Per On-route Hour Production



|         |         |         |         |         |         |         |         |         |         |         |         |         |
|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 2001-02 | 25.8933 | 24.8329 | 24.2686 | 24.8739 | 24.8681 | 25.2828 | 25.0986 | 25.1906 | 25.2153 | 25.7209 | 25.525  | 25.2301 |
| 2002-03 | 25.9963 | 25.9827 | 26.8169 | 25.4563 | 25.6147 | 25.8594 | 25.6986 | 25.8    | 26.0606 | 25.981  | 25.5748 | 26.5    |

NOTES: Bins per on-route hour is used to monitor production for the Front-load section of the Solid Waste division. This mark has improved as new, larger trucks have been acquired.

## RECYCLING OVERVIEW

### PERIOD RESULTS

*Recycling saves money!*

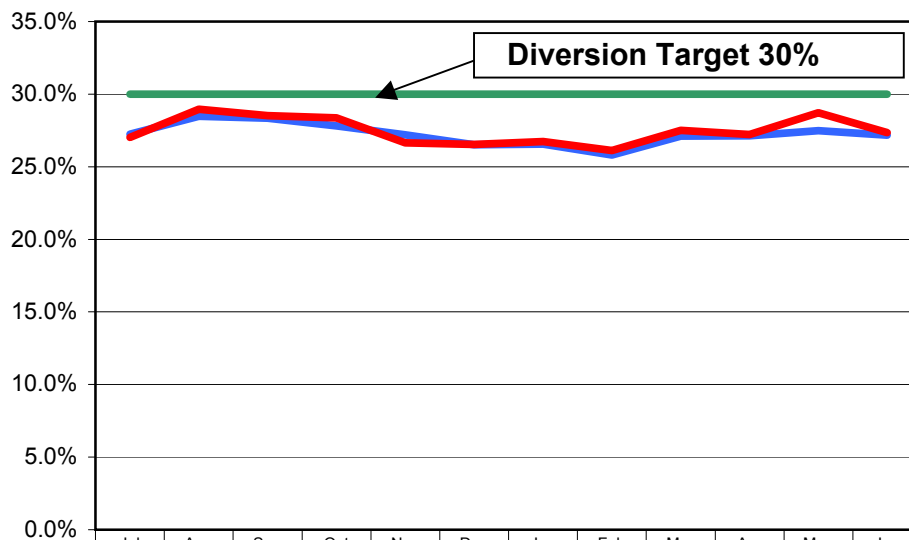
*43,800 tons were diverted last fiscal year*

*This saved over \$605,000 in avoided landfill fees.*

### PERFORMANCE MEASURE TYPE

|            |                                     |
|------------|-------------------------------------|
| Outcome    | <input checked="" type="checkbox"/> |
| Quality    | <input type="checkbox"/>            |
| Efficiency | <input type="checkbox"/>            |
| Output     | <input type="checkbox"/>            |
| Input      | <input type="checkbox"/>            |

## DIVERSION RATE FOR RESIDENTIAL COLLECTION PROGRAMS

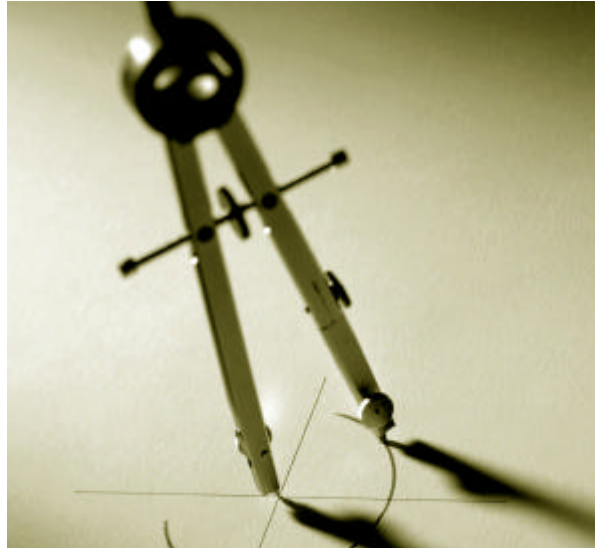


|                  |         |         |         |         |         |         |         |         |         |         |         |         |
|------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 2001-02          | 0.27252 | 0.28478 | 0.28351 | 0.27816 | 0.27208 | 0.26511 | 0.26564 | 0.25818 | 0.27102 | 0.27127 | 0.27483 | 0.27173 |
| 2002-03          | 0.27013 | 0.28958 | 0.28527 | 0.28361 | 0.26641 | 0.26531 | 0.26725 | 0.26121 | 0.27503 | 0.27225 | 0.28722 | 0.2735  |
| Diversion Target | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     | 0.3     |

NOTES: Diversion decreases over the winter months as the volume of green waste decreases. Green waste accounts for over 35% of the material diverted during the summer peak months.



# Financial Report



Finance and Budget Offices

| Monthly Significant Indicators: <b>June 2003</b> |           |                       |                      | Forecasted <b>FY 02-03</b> Key Indicators |                  |                    |
|--|-----------|-----------------------|----------------------|---|------------------|--------------------|
| Category FYTD                                    | Amount    | \$ Diff.<br>to Budget | % Diff.<br>to Budget | Category 2002-03                          | Budget<br>Amount | Forecast<br>Amount |
| Fund Balance:                                    | \$33.1M   | \$1.7M                | 5.1%                 | Ending Fund Balance:                      | \$31.7M          | \$34.8M            |
| Revenues:  | \$473.1M  | \$(37.1)M             | -8.7%                | Revenues:                                 | \$510.3M         | \$476.5M           |
| Expenditures:                                    | \$485.5M  | \$(36.3)M             | -8.4%                | Expenditures:                             | \$521.8M         | \$487.2M           |
| Net Income:                                      | \$(12.3)M | \$(.8)M               | 90.0%                | Net Income:                               | \$(11.5)M        | \$(10.7)M          |

## FYTD Overview

### FUND BALANCE

•Fiscal year 2003/04 ending fund balance, after preliminary adjustments, is \$33.1M. It is \$1.7M less than the forecasted amount of \$34.8M. Possible final adjustments related to utility capital could reduce the final ending fund balance to approx. \$32M. See the explanations below for the difference between the preliminary and forecasted ending fund balance.

### REVENUES

•FYTD revenues are \$3.1M less than forecasted amounts:

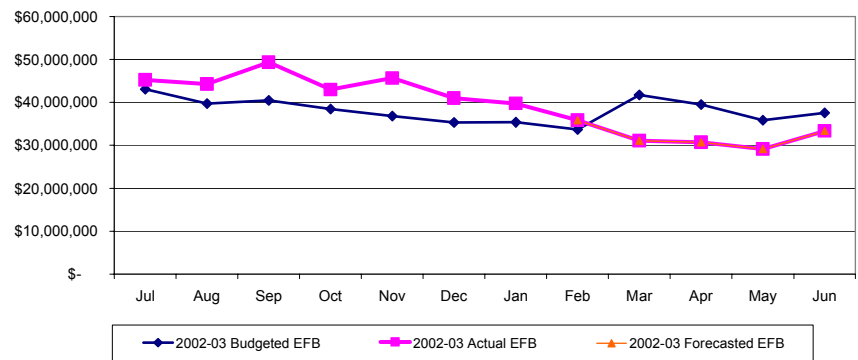
- 1) Grant revenues by (\$.9M).
- 2) State Revenue Sharing by (\$.5M), due to lower State receipts.
- 3) Water utility revenues by (\$1M), due to lower than expected average per customer consumption.

### EXPENDITURES

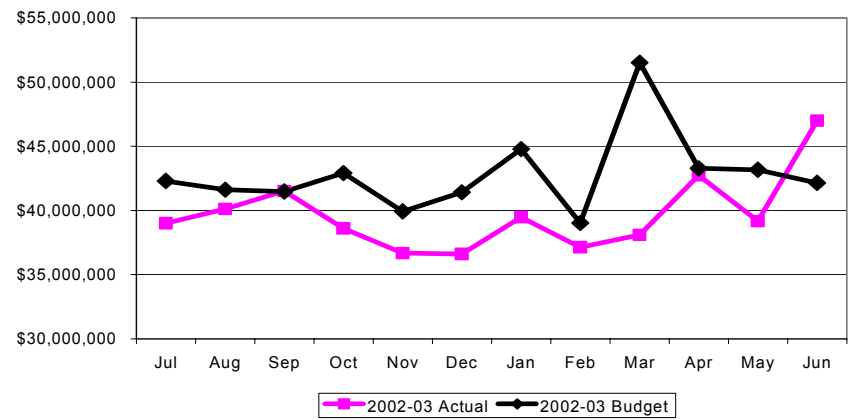
•Expenditures are \$1.4M less than forecasted:

- 1) Current utility capital costs \$1.4M less than forecasted.
- 2) General fund capital expenditures \$.9M less than forecasted.
- 3) Personal service expenditures were \$1.3M over forecasted costs.
- 4) Costs for personal computer replacements were reduced by \$.7M through a lease purchase.

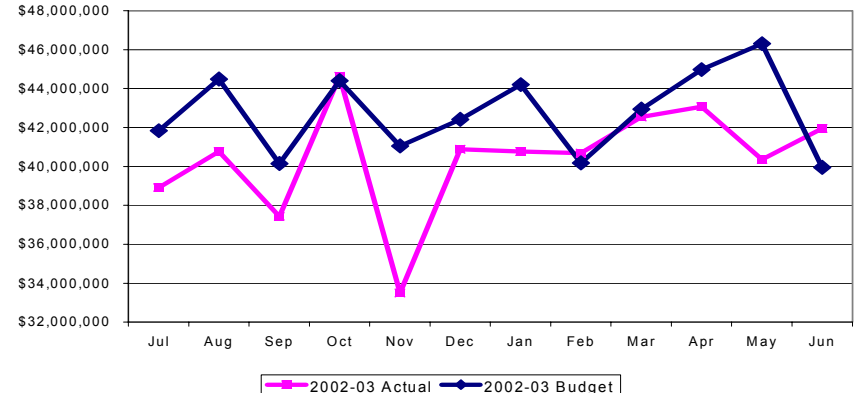
Monthly Ending Fund Balance



Monthly Revenues Excluding QOL  
Half-Cent Sales Tax



Total Monthly Expenditures Excluding QOL  
Half-Cent Sales Tax



| Monthly Significant Indicators: <b>June 2003</b> |          |           |           | Forecasted <b>FY 02-03</b> Key Indicators |          |          |
|--|----------|-----------|-----------|---|----------|----------|
| Category FYTD                                    | Amount   | \$ Diff.  | % Diff.   | Category 2002-03                          | Budget   | Forecast |
|  |          | to Budget | to Budget |   | Amount   | Amount   |
| One Cent Sales Tax:                              | \$66.0M  | \$(5.0)M  | -8.4%     | One Cent Sales Tax:                       | \$71.0M  | \$65.8M  |
| Impact Fees/Bld. Permits:                        | \$11.9M  | \$(4.0)M  | -25.3%    | Impact Fees/Bld. Permits:                 | \$16.0M  | \$12.0M  |
| State Shared Revenues:                           | \$120.4M | \$(1.0)M  | -0.9%     | State Shared Revenues:                    | \$121.5M | \$121.1M |
| Utility Revenues:                                | \$211.9M | \$(12.7)M | -5.7%     | Utility Revenues:                         | \$224.6M | \$213.6M |

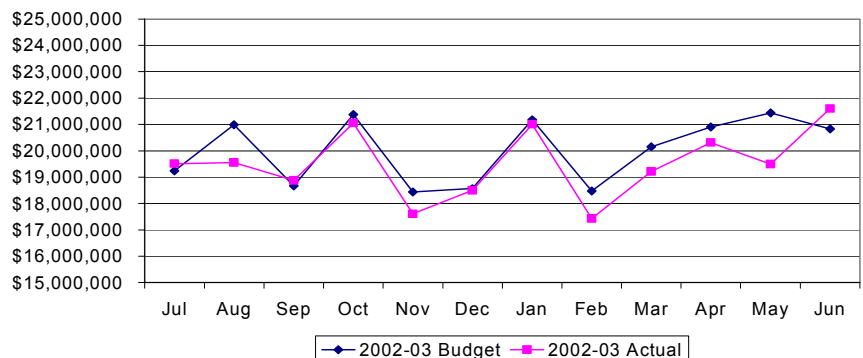
| Monthly Overview  |  | Budget Mo.           | Current Mo.          | Budget YTD            | Current YTD           | % Chg. to Bud.YTD |
|---|--|----------------------|----------------------|-----------------------|-----------------------|-------------------|
| <ul style="list-style-type: none"> <li>1% Sales Tax revenue decreased .6% or \$73K, for the month of May (reported in June) when compared to May 2002. This is a slight improvement over the previous four months.</li> <li>Federal and State Grant revenues include fiscal year-end adjustments to appropriately match incurred grant expenditures.</li> <li>June enterprise revenues are \$2.4M more than the 2002/03 budget for the month, which is inconsistent with previous months' activity. A significant portion of the June revenue increase occurs in the Electric and Water Utilities and reflects the seasonality of utility usage.</li> <li>Other Receipts reflect a \$1.56M sale of City land during the month.</li> </ul> | 1% Sales & Use Tax                         | \$ 5,712,000         | \$ 5,545,714         | \$ 71,035,000         | \$ 65,992,876         | -7.1%             |
|   | Other Taxes                                | 112,600              | 84,489               | \$ 1,350,000          | 1,227,044             | -9.1%             |
|   | Licenses & Permits                         | 1,624,337            | 2,043,705            | \$ 19,543,000         | 15,412,649            | -21.1%            |
|   | Federal Grants                             | 2,994,637            | 4,425,096            | \$ 37,004,000         | 26,882,192            | -27.4%            |
|   | State Grants                               | 44,500               | 132,884              | \$ 591,000            | 868,111               | 46.9%             |
|   | Auto In-lieu                               | 1,181,500            | 1,181,781            | 14,180,000            | 14,250,764            | 0.5%              |
|   | Highway User Gas Tax                       | 2,133,700            | 2,212,521            | 25,604,000            | 25,692,445            | 0.3%              |
|   | 3% HURF                                    | 482,200              | 480,428              | 5,785,000             | 5,692,048             | -1.6%             |
|   | State Sales Tax                            | 2,573,600            | 2,610,393            | 30,884,000            | 30,898,843            | 0.0%              |
|   | State RPTA Mass Transit                    | -                    | -                    | -                     | -                     |                   |
|   | State Revenue Sharing                      | 3,564,300            | 2,976,985            | 42,771,000            | 41,649,710            | -2.6%             |
|   | Transportation Assistance                  | 188,300              | -                    | 2,261,000             | 2,260,734             | 0.0%              |
|   | <b>State Shared Rev. Sub-total</b>         | <b>\$ 10,123,600</b> | <b>\$ 9,462,108</b>  | <b>\$ 121,485,000</b> | <b>\$ 120,444,544</b> | <b>-0.9%</b>      |
|   | County Grants & IGA's 535-9                | 63,900               | 74,106               | \$ 1,034,000          | 740,849               | -28.4%            |
|   | Charges for Services 54                    | 563,600              | 695,273              | \$ 9,253,000          | 9,348,457             | 1.0%              |
|   | Fines & Forfeitures 55                     | 938,900              | 936,976              | \$ 11,391,000         | 11,069,325            | -2.8%             |
|   | Miscellaneous Revenue 56                   | 299,100              | 122,039              | \$ 3,930,000          | 2,776,174             | -29.4%            |
|   | Other Receipts 57                          | 192,000              | 1,590,195            | \$ 2,302,000          | 3,198,720             | 39.0%             |
|   | Enterprise                                 | 19,475,509           | 21,861,915           | 234,549,000           | 219,201,869           | -6.5%             |
|   | Total All Revenue Excl. Bond & Trust Funds | \$ 42,144,683        | \$ 46,974,498        | \$ 513,467,000        | \$ 477,162,811        | -7.1%             |
|   | Less: Bad Debt                             | (266,667)            | (1,066,577)          | (3,200,000)           | (4,022,141)           | -25.7%            |
|   | <b>Net Revenue</b>                         | <b>\$ 41,878,016</b> | <b>\$ 45,907,921</b> | <b>\$ 510,267,000</b> | <b>\$ 473,140,671</b> | <b>-7.3%</b>      |

| Monthly Significant Indicators: <b>June 2003</b> |          |                       |                      | Forecasted Key <b>FY 02-03</b> Indicators |                  |                    |
|--|----------|-----------------------|----------------------|---|------------------|--------------------|
| Category FYTD                                    | Amount   | \$ Diff.<br>to Budget | % Diff.<br>to Budget | Category 2002-03                          | Budget<br>Amount | Forecast<br>Amount |
| Personnel:                                       | \$234.3M | \$(6.0)M              | -3.0%                | Personnel:                                | \$240.3M         | \$232.9M           |
| Other Services:                                  | \$83.9M  | \$(1.2)M              | -1.8%                | Other Services:                           | \$85.1M          | \$86.3M            |
| Commodities:                                     | \$68.0M  | \$(3.8)M              | -6.4%                | Commodities:                              | \$71.8M          | \$68.0M            |
| Debt Service:                                    | \$70.7M  | \$(4.6)M              | -7.0%                | Debt Service:                             | \$75.3M          | \$71.5M            |
| Capital:   | \$28.7M  | \$(20.5)M             | -53.3%               | Capital:                                  | \$49.3M          | \$28.4M            |
| Total:   | \$485.6M | \$(36.1)M             | -7.0%                | Total:                                    | \$521.8M         | \$487.1M           |

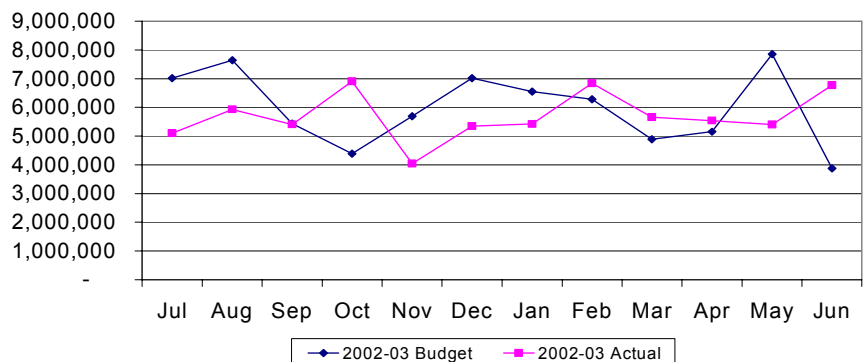
### Monthly Overview

- Personnel costs are \$831K higher than budget estimates for the month of June and lower than 2002/03 budget by \$6M. The increase to June expenditures is related to fiscal year end adjustments. The FYTD savings correlate to the selective hiring freeze during 2002-03.
- Commodity expenditures were higher than budget estimates by \$2.9M for June and \$3.9M under budget estimates. The variance in June activity is related to a sharp increase in Electric Utility purchased power.
- Capital expenditure activity for June reflects fiscal year end adjustments recognizing bond funded transactions. FYTD expenditures are \$17.8M below budgeted amounts and reflect the controlled spending of the selective capital freeze.
- Debt Service is \$4.6M less than original FYTD budget estimates. This reflects the refinancing that was done in the early part of the 2002-03 fiscal year.

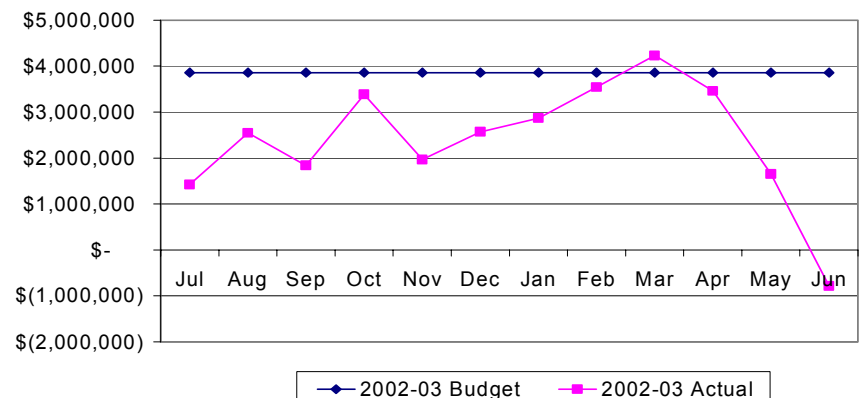
### Personnel Expenditures and Budget 2002-03



### Commodity Expenditure & Budget 2002-03



### Capital Expenditure & Budget 2002-03



## Monthly Significant Indicators: June 2003 Program Expenditures, No QOL Half-Cent

| Prog.<br>Num. Program Title            | Monthly Budgeted<br>Expenditures | Actual<br>Expenditures For<br>The Month | Budgeted<br>Expenditures<br>FYTD | Actual<br>Expenditures<br>FYTD | % Diff.<br>YTD |
|--|----------------------------------|---|----------------------------------|--------------------------------|----------------|
| <b>OPERATING ACTIVITY:</b>             |                                  |   |                                  |                                |                |
| 5100 Legislative                       | \$ 104,155                       | \$ 129,074                              | \$ 1,309,752                     | \$ 1,340,466                   | 2.3%           |
| 5200 Executive                         | \$ 147,118                       | \$ 157,942                              | \$ 1,814,907                     | \$ 1,764,809                   | -2.8%          |
| 5250 Williams Gateway                  | \$ 114,392                       | \$ 129,041                              | \$ 4,954,500                     | \$ 5,036,391                   | 1.7%           |
| 5260 Redevelopment                     | \$ 143,271                       | \$ 139,758                              | \$ 1,795,112                     | \$ 1,582,992                   | -11.8%         |
| 5300 Judicial                          | \$ 808,082                       | \$ 616,437                              | \$ 8,532,830                     | \$ 7,812,182                   | -8.4%          |
| 5400 Legal                             | \$ 309,421                       | \$ 295,590                              | \$ 3,478,887                     | \$ 3,369,799                   | -3.1%          |
| 5450 Building Maintenance              | \$ 70,059                        | \$ 93,276                               | \$ 931,049                       | \$ 1,092,130                   | 17.3%          |
| 5500 City Clerk                        | \$ 111,425                       | \$ 71,046                               | \$ 1,186,640                     | \$ 841,199                     | -29.1%         |
| 5550 Economic Development              | \$ 100,193                       | \$ 79,170                               | \$ 1,260,382                     | \$ 1,212,670                   | -3.8%          |
| 5650 Engineering                       | \$ 359,584                       | \$ 60,951                               | \$ 3,856,400                     | \$ 2,637,011                   | -31.6%         |
| 5700 Financial Services                | \$ 303,023                       | \$ 222,567                              | \$ 3,336,133                     | \$ 2,744,798                   | -17.7%         |
| 5750 E-streets & Cable TV              | \$ 57,401                        | \$ 152,280                              | \$ 684,000                       | \$ 992,632                     | 45.1%          |
| 5800 General Services                  | \$ (847,106) *                   | \$ (553,161) **                         | \$ 3,438,601                     | \$ 2,567,156                   | -25.3%         |
| 5900 Planning                          | \$ 319,275                       | \$ 328,723                              | \$ 3,695,246                     | \$ 3,319,219                   | -10.2%         |
| 5970 Capital Improvements              | \$ 85,512                        | \$ 55,300                               | \$ 1,070,681                     | \$ 1,035,263                   | -3.3%          |
| 6100 Law Enforcement                   | \$ 8,944,570                     | \$ 9,602,169                            | \$ 107,204,617                   | \$ 104,945,767                 | -2.1%          |
| 6300 Fire Prevention                   | \$ 3,606,437                     | \$ 3,587,169                            | \$ 38,669,712                    | \$ 37,534,119                  | -2.9%          |
| 6500 Building Inspections              | \$ 705,479                       | \$ 584,664                              | \$ 7,350,807                     | \$ 6,987,302                   | -4.9%          |
| 6700 Code Compliance                   | \$ 169,175                       | \$ 177,983                              | \$ 2,019,640                     | \$ 1,919,714                   | -4.9%          |
| 6800 Environmental Management          | \$ 71,715                        | \$ 560,780                              | \$ 930,449                       | \$ 1,265,333                   | 36.0%          |
| 7100 Golf Course                       | \$ 225,154                       | \$ 206,889                              | \$ 2,265,308                     | \$ 2,023,262                   | -10.7%         |
| 7200 Parks & Recreation                | \$ 2,101,671                     | \$ 2,095,765                            | \$ 18,973,650                    | \$ 17,763,480                  | -6.4%          |
| 7300 Arts & Cultural                   | \$ 206,517                       | \$ 252,567                              | \$ 2,482,700                     | \$ 2,427,022                   | -2.2%          |
| 7400 Aquatics                          | \$ 524,409                       | \$ 386,920                              | \$ 2,393,459                     | \$ 2,038,572                   | -14.8%         |
| 7500 Library                           | \$ 1,121,269                     | \$ 1,193,168                            | \$ 12,704,705                    | \$ 12,397,800                  | -2.4%          |
| 7600 Community Aid                     | \$ 308,780                       | \$ 194,369                              | \$ 1,650,000                     | \$ 1,348,302                   | -18.3%         |
| 7700 Mesa Centennial Center            | \$ 259,383                       | \$ 238,250                              | \$ 3,014,074                     | \$ 2,770,024                   | -8.1%          |
| 7800 Southwest Museum                  | \$ 284,111                       | \$ 287,140                              | \$ 2,749,352                     | \$ 2,555,057                   | -7.1%          |
| 7850 Museum For Youth                  | \$ 94,437                        | \$ 108,003                              | \$ 1,121,613                     | \$ 1,036,422                   | -7.6%          |
| 7900 Neighborhood/Community Assistance | \$ 306,337                       | \$ 308,304                              | \$ 3,688,056                     | \$ 3,507,082                   | -4.9%          |
| 8001 Cemetery                          | \$ 94,419                        | \$ 88,238                               | \$ 822,151                       | \$ 806,473                     | -1.9%          |
| 8060 Community Development             | \$ 1,016,898                     | \$ 480,323                              | \$ 5,174,475                     | \$ 3,492,190                   | -32.5%         |
| 8100 Streets                           | \$ 1,624,700                     | \$ 2,001,002                            | \$ 18,392,889                    | \$ 18,045,360                  | -1.9%          |
| 8200 Electric                          | \$ (479,775) *                   | \$ 2,305,988                            | \$ 20,401,533                    | \$ 19,636,353                  | -3.8%          |
| 8300 Gas                               | \$ 1,439,891                     | \$ 1,848,754                            | \$ 16,529,681                    | \$ 20,301,265                  | 22.8%          |
| 8400 Water                             | \$ 4,397,674                     | \$ 2,745,940                            | \$ 26,878,766                    | \$ 27,338,855                  | 1.7%           |
| 8500 Wastewater                        | \$ 2,014,341                     | \$ 1,293,128                            | \$ 15,772,815                    | \$ 14,102,802                  | -10.6%         |
| 8600 Solid Waste Management            | \$ 1,808,973                     | \$ 2,083,680                            | \$ 20,522,714                    | \$ 19,889,118                  | -3.1%          |
| 8650 Mesa Housing Authority            | \$ 1,083,613                     | \$ 1,054,025                            | \$ 11,599,940                    | \$ 11,756,341                  | 1.3%           |
| 8750 Storm Sewer                       | \$ 396,313                       | \$ 335,750                              | \$ 2,815,718                     | \$ 2,413,889                   | -14.3%         |
| 8800 Airport                           | \$ 128,702                       | \$ 120,045                              | \$ 1,486,365                     | \$ 1,276,824                   | -14.1%         |
| 8860 Mass Transit                      | \$ (1,209,691) *                 | \$ 771,998                              | \$ 7,429,966                     | \$ 8,029,079                   | 8.1%           |
| 8900 Fleet Support Services            | \$ 210,008                       | \$ (446,333) **                         | \$ 0                             | \$ (222,259)                   |                |
| 8950 Warehouse                         | \$ 82,825                        | \$ (47,647) **                          | \$ 0                             | \$ 387,721                     |                |
| 8980 Miscellaneous Services            | \$ 62,958                        | \$ 102,411                              | \$ 797,000                       | \$ 960,500                     | 20.5%          |
| <b>Total - Operating Activity</b>      | <b>33,787,098</b>                | <b>36,499,435</b>                       | <b>397,187,275</b>               | <b>386,082,488</b>             | <b>-2.8%</b>   |
| <b>Total - Debt Service Activity</b>   | <b>2,794,733</b>                 | <b>6,231,417</b>                        | <b>75,305,650</b>                | <b>70,689,885</b>              | <b>-6.1%</b>   |
| <b>Total - Capital Activity</b>        | <b>4,104,823</b>                 | <b>(788,202)</b>                        | <b>48,760,372</b>                | <b>28,698,760</b>              | <b>-41.1%</b>  |
| <b>Total Program Activity</b>          | <b>\$ 40,686,654</b>             | <b>\$ 41,942,650</b>                    | <b>\$ 521,253,297</b>            | <b>\$ 485,471,133</b>          | <b>-6.9%</b>   |

\* Negative budget amounts reflect adjustments to the prior fiscal year's actual expenditures.

\*\* Negative monthly actual expenditures reflect fiscal year end adjustments to total expenditures.

## Monthly Significant Indicators: **June 2003** Utility Net Income

### Monthly Overview

•June electric revenues are \$1.1M higher than budgeted revenues. A settlement of a electric supplier's pooled electric sales accounted for \$700K of the increase. The remainder is due to increased customer consumption. The monthly difference in budgeted vs. actual net income is caused by the distortion in budgeted operating expenditures footnoted below.

•Gas revenues are less than budgeted due to reduced customer consumption. Actual operating expenditures exceed the budgeted expenditures for both the monthly and fiscal year. This is due to costs allocated in expected bond funded projects that did not occur. The costs were incurred in maintaining and operating the gas system.

•The increase in June water sales reverses the trend of prior months. However, the fiscal year impact of climatic conditions and conservation efforts is evident in the annual revenue shortfall, also see the applicable footnote.

| <b>ELECTRIC</b>                 |                  |                  |                       |                       |        |
|---------------------------------|------------------|------------------|-----------------------|-----------------------|--------|
|                                 | Jun-03<br>Budget | Jun-03<br>Actual | Jun-03<br>Budget FYTD | Jun-03<br>Actual FYTD | % Chg. |
| Revenue                         | \$2,329,700      | \$ 3,476,842     | \$ 28,258,000         | \$ 27,099,262         | -4.1%  |
| Operating Expenditures          | (\$595,492) *    | \$ 2,305,988     | \$ 20,401,533         | \$ 19,636,353         | -3.8%  |
| Net Income After Operating Exp. | \$2,925,192      | \$ 1,170,854     | \$ 7,856,467          | \$ 7,462,908          | -5.0%  |
| Capital/Debt Expenditures       | \$239,768        | \$ 128,694       | \$ 4,620,467          | \$ 3,599,215          | -22.1% |
| Net Income After All Exp.       | \$2,685,424      | \$ 1,042,160     | \$ 3,236,000          | \$ 3,863,693          | 19.4%  |
| <b>GAS</b>                      |                  |                  |                       |                       |        |
|                                 | Jun-03<br>Budget | Jun-03<br>Actual | Jun-03<br>Budget FYTD | Jun-03<br>Actual FYTD | % Chg. |
| Revenue                         | \$2,173,100      | \$ 1,731,490     | \$ 26,221,000         | \$ 25,468,851         | -2.9%  |
| Operating Expenditures          | \$1,134,703      | \$ 1,848,754     | \$ 16,529,681         | \$ 20,301,265         | 22.8%  |
| Net Income After Operating Exp. | \$1,038,397      | \$ (117,265)     | \$ 9,691,319          | \$ 5,167,586          | -46.7% |
| Capital/Debt Expenditures       | (\$761,812) *    | \$ 265,103       | \$ 3,808,319          | \$ 3,067,920          | -19.4% |
| Net Income After All Exp.       | \$1,800,210      | \$ (382,367)     | \$ 5,883,000          | \$ 2,099,666          | -64.3% |
| <b>WATER</b>                    |                  |                  |                       |                       |        |
|                                 | Jun-03<br>Budget | Jun-03<br>Actual | Jun-03<br>Budget FYTD | Jun-03<br>Actual FYTD | % Chg. |
| Revenue                         | \$7,298,922      | \$ 8,627,713     | \$ 87,785,000 **      | \$ 80,469,145         | -8.3%  |
| Operating Expenditures          | \$4,171,509      | \$ 2,745,940     | \$ 26,878,766         | \$ 27,338,855         | 1.7%   |
| Net Income After Operating Exp. | \$3,127,413      | \$ 5,881,772     | \$ 60,906,234         | \$ 53,130,289         | -12.8% |
| Capital/Debt Expenditures       | \$4,822,691      | \$ 1,526,687     | \$ 21,442,234         | \$ 19,745,780         | -7.9%  |
| Net Income After All Exp.       | (\$1,695,279)    | \$ 4,355,085     | \$ 39,464,000         | \$ 33,384,509         | -15.4% |
| <b>WASTEWATER</b>               |                  |                  |                       |                       |        |
|                                 | Jun-03<br>Budget | Jun-03<br>Actual | Jun-03<br>Budget FYTD | Jun-03<br>Actual FYTD | % Chg. |
| Revenue                         | \$4,064,100      | \$ 3,970,932     | \$ 48,923,000         | \$ 46,379,100         | -5.2%  |
| Operating Expenditures          | \$1,784,862      | \$ 1,293,128     | \$ 15,772,815         | \$ 14,102,802         | -10.6% |
| Net Income After Operating Exp. | \$2,279,238      | \$ 2,677,804     | \$ 33,150,185         | \$ 32,276,298         | -2.6%  |
| Capital/Debt Expenditures       | (\$3,419,729) *  | \$ 1,863,228     | \$ 22,717,185         | \$ 21,350,410         | -6.0%  |
| Net Income After All Exp.       | \$5,698,968      | \$ 814,576       | \$ 10,433,000         | \$ 10,925,888         | 4.7%   |
| <b>SOLID WASTE</b>              |                  |                  |                       |                       |        |
|                                 | Jun-03<br>Budget | Jun-03<br>Actual | Jun-03<br>Budget FYTD | Jun-03<br>Actual FYTD | % Chg. |
| Revenue                         | \$2,781,687      | \$ 2,916,616     | \$ 33,421,000         | \$ 32,466,393         | -2.9%  |
| Operating Expenditures          | \$1,801,427      | \$ 2,083,680     | \$ 20,522,714         | \$ 19,889,118         | -3.1%  |
| Net Income After Operating Exp. | \$980,260        | \$ 832,936       | \$ 12,898,286         | \$ 12,577,275         | -2.5%  |
| Capital/Debt Expenditures       | (\$22,252) *     | \$ 71,261        | \$ 1,452,286          | \$ 1,480,757          | 2.0%   |
| Net Income After All Exp.       | \$1,002,512      | \$ 761,675       | \$ 11,446,000         | \$ 11,096,518         | -3.1%  |
| <b>Total Utilities</b>          |                  |                  |                       |                       |        |
|                                 | Jun-03<br>Budget | Jun-03<br>Actual | Jun-03<br>Budget FYTD | Jun-03<br>Actual FYTD | % Chg. |
| Revenue                         | \$18,647,509     | \$20,723,593     | \$224,608,000         | \$211,882,751         | -5.7%  |
| Operating Expenditures          | \$8,297,009      | \$10,277,491     | \$100,105,509         | \$101,268,394         | 1.2%   |
| Net Income After Operating Exp. | \$10,350,500     | \$10,446,102     | \$124,502,491         | \$110,614,356         | -11.2% |
| Capital/Debt Expenditures       | \$858,666        | \$3,854,973      | \$54,040,491          | \$49,244,081          | -8.9%  |
| Net Income After All Exp.       | \$9,491,834      | \$6,591,129      | \$70,462,000          | \$61,370,275          | -12.9% |

\* Negative budget amounts reflect adjustments to the prior fiscal year's actual expenditures.

\*\*Water Utility budgeted revenues include \$4M for water impact fees from the Tourism and Sports Authority Stadium project.

# Monthly Significant Indicators: June 2003 Quality Of Life Half-Cent

| CITY OF MESA<br>QUALITY OF LIFE PROGRAM<br>June, 2003 Including 13th Month |               |                        |                         |
|--|---------------|------------------------|-------------------------|
|  | Current Month | Fiscal<br>Year-To-Date | Cumulative<br>from 8/98 |
| BEGINNING BALANCE AS OF JUNE 1, 2003                                       | \$ 51,663,114 | \$ 63,462,544          |                         |
| QUALITY OF LIFE REVENUE  | 2,717,437     | 32,968,494             | \$ 163,383,776          |
| EXPENDITURES:  |               |                        |                         |
| Library - Operational  | 110,998       | 849,532                | 1,957,008               |
| Library - Capital  | -             | -                      | 8,929                   |
| Neighborhood Community & District Parks - Operational                      | 61,749        | 407,681                | 935,208                 |
| Neighborhood Community & District Parks- Capital                           | 41,413        | 1,043,777              | 7,453,804               |
| Youth Programs - Operational   | 109,205       | 881,260                | 3,542,506               |
| Youth Programs - Capital   | -             | -                      | 247,966                 |
| Aquatics Facilities - Operational  | 132,299       | 532,398                | 1,871,226               |
| Aquatics Facilities - Capital  | 0             | 14,764                 | 2,861,781               |
| Other Parks- Operational   | 89,648        | 683,621                | 1,242,325               |
| Other Parks- Capital   | 37            | 140,984                | 2,518,198               |
| Indoor Aquatics Center-Operational   | 0             | 13,268                 | 18,327                  |
| Indoor Aquatics Center-Capital   | 0             | 533,000                | 549,901                 |
| Cultural-Capital   | 264           | 12,690                 | 34,959                  |
| Cultural Other-Operational   | 28,294        | 28,494                 | 28,494                  |
| Cultural Other-Capital   | 163           | 315,741                | 315,741                 |
| Subtotal Expenditures - Library, Parks & Cultural                          | 574,070       | 5,457,210              | 23,586,373              |
| Less:Parks & Aquatics Revenues   | (58,799)      | (298,632)              | (718,108)               |
| Subtotal Expenditures - Library, Parks & Cultural -Net of Revenues         | 515,272       | 5,158,578              | 22,868,265              |
| Public Safety Joint Training Facility                                      | -             | -                      | 2,932,752               |
| Police Department - Operational  | 410,482       | 4,014,124              | 10,216,624              |
| Police Department - Capital  | 11,206        | 652,435                | 3,794,009               |
| Fire Department - Operational  | 415,152       | 3,893,851              | 13,664,711              |
| Fire Department - Capital  | 0             | 496,977                | 2,871,780               |
| Subtotal Expenditures - Public Safety Response & Training                  | 836,841       | 9,057,387              | 33,479,876              |
| Arts & Entertainment Center - Operational                                  | 66,731        | 641,118                | 1,817,419               |
| Arts & Entertainment Center - Capital                                      | 6,217,153     | 26,611,327             | 44,578,952              |
| Subtotal Expenditures - Arts & Entertainment Center                        | 6,283,884     | 27,252,445             | 46,396,371              |
| Less:Contribution -Mesa Arts & Entertainment Alliance                      | (5,572)       | (366,181)              | (547,831)               |
| Less:Contribution -Arizona State A&E Center Grant                          | (1,500)       | (1,500)                | (1,500)                 |
| Subtotal Expenditures - Arts & Entertainment Center-Net of Revenues        | 6,276,812     | 26,884,764             | 45,847,040              |
| Transportation - Bus Pull Out Bays & Transit Passenger Shelters            | 373,006       | 813,525                | 2,473,928               |
| Transportation - Intelligent Transportation System Capital                 | 81,648        | 526,118                | 1,281,048               |
| Transportation - Intelligent Transportation System Maintenance             | -             | -                      | 91,539                  |
| Transportation - Left Turn Lanes & Intersections                           | -             | 961                    | 1,110,366               |
| Transportation - Transit Maintenance Facility                              | 311,724       | 7,079,481              | 9,866,770               |
| Transportation - Additional Transit Services                               | (22,643)      | 471,838                | 2,459,882               |
| Transportation - Additional Transit Vehicles                               | 3,173         | 3,173                  | 2,241,092               |
| Subtotal Expenditures - Transportation Activities                          | 746,908       | 8,895,095              | 19,524,624              |
| Less:Federal Intelligent Transportation System Grant                       | (126,546)     | (126,546)              | (126,546)               |
| Subtotal Expenditures - Transportation Activities-Net of Revenues          | 620,362       | 8,768,549              | 19,398,078              |
| Freeway Advancement  | 636,897       | 2,249,645              | 5,115,639               |
| Subtotal Expenditures - Freeway Advancement - Operations                   | 636,897       | 2,249,645              | 5,115,639               |
| Less:Interest Income-Freeway Advancement                                   | (33,768)      | (253,303)              | (1,108,603)             |
| Subtotal Expenditures - Freeway Advancement - Net or Revenues              | 603,128       | 1,996,342              | 4,007,036               |
| TOTAL QUALITY OF LIFE EXPENDITURES   | \$ 8,852,414  | \$ 51,865,621          | \$ 125,600,296          |
| REVENUE OVER (UNDER) EXPENDITURES  | (6,134,977)   | (18,897,127)           | 37,783,480              |
| INTEREST INCOME  | 48,155        | 1,010,875              | 7,792,812               |
| ENDING BALANCE AS OF JUNE 30, 2003   | \$ 45,576,292 | \$ 45,576,292          | \$ 45,576,292           |



Monthly Significant Indicators: **June 2003** Trust Fund Activity

| CITY OF MESA<br>SELF INSURANCE FUNDS<br>STATEMENT OF CHANGES IN FUND BALANCES<br>JUNE 2003 |                            |                            |
|--|----------------------------|----------------------------|
| <b>HEALTH INSURANCE FUND</b>   | <u>Current Month</u>       | <u>Year-To-Date</u>        |
| Beginning Balance  | <u>\$ 9,191,338</u>        | <u>\$ 5,129,759</u>        |
| Receipts   | 1,837,030                  | 19,894,705                 |
| Disbursements  | <u>(1,417,583)</u>         | <u>(15,413,679)</u>        |
| Net Increase in Funds  | <u>419,447</u>             | <u>4,481,026</u>           |
| Balance on June 30, 2003   | <u><u>\$ 9,610,785</u></u> | <u><u>\$ 9,610,785</u></u> |
| <b>WORKERS COMPENSATION FUND</b>   |                            |                            |
| Beginning Balance  | <u>\$ 4,875,209</u>        | <u>\$ 6,673,285</u>        |
| Receipts   | 65,229                     | 445,266                    |
| Disbursements  | <u>(313,757)</u>           | <u>(2,491,870)</u>         |
| Net Increase (Decrease) in Funds   | <u>(248,528)</u>           | <u>(2,046,604)</u>         |
| Balance on June 30, 2003   | <u><u>\$ 4,626,681</u></u> | <u><u>\$ 4,626,681</u></u> |
| <b>PROPERTY AND PUBLIC LIABILITY FUND</b>  |                            |                            |
| Beginning Balance  | <u>\$ 6,448,298</u>        | <u>\$ 9,403,573</u>        |
| Receipts   | 14,883                     | 258,873                    |
| Disbursements  | <u>(84,794)</u>            | <u>(3,284,059)</u>         |
| Net Decrease in Funds  | <u>(69,911)</u>            | <u>(3,025,186)</u>         |
| Balance on June 30, 2003   | <u><u>\$ 6,378,387</u></u> | <u><u>\$ 6,378,387</u></u> |